



Off-grid Inverter User Manual

SNA-EU 12K

SNA-EU 14K

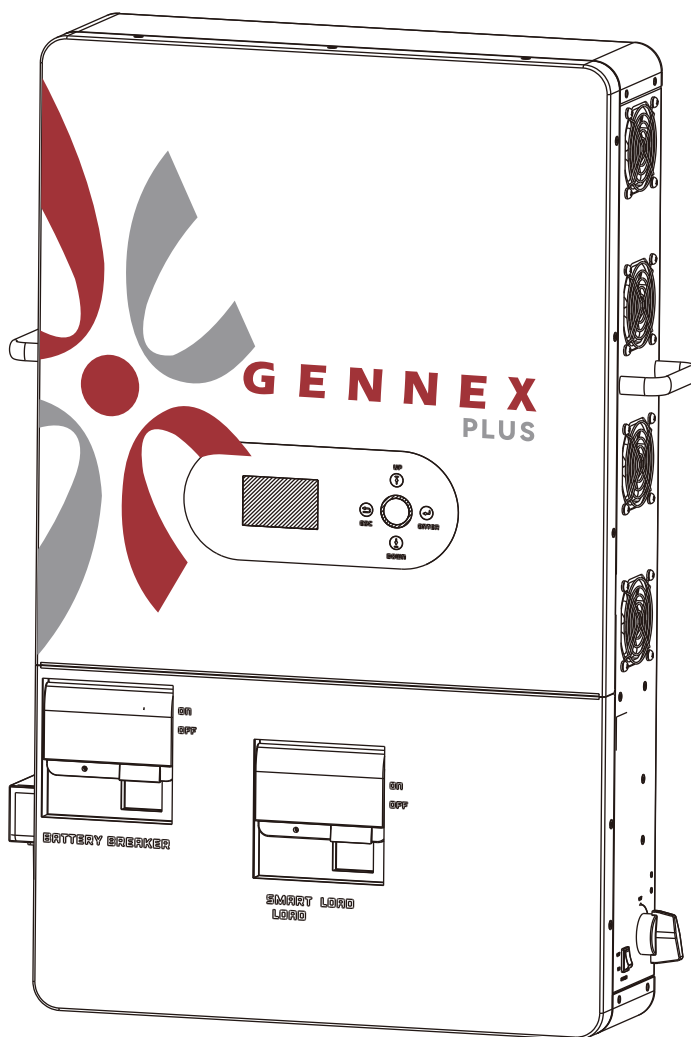


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Revision History

Version	Date	Description
UM-GNXSNA01001E01	2025.06.19	First official release.

Information on this Manual

Validity

This manual is valid for the following devices: SNA-EU 12000, SNA-EU 14000

Scope

This manual provides the installation, operation and troubleshooting of this unit, please read this manual carefully before installations and operations.

Target Group

For qualified persons and end users. Qualified persons and end users must have the following skills:

- Knowledge about this unit operation.
- Training in deal with the security issues associated with installations and electrical safety.
- Training in the installation and commissioning of electrical devices and installations.
- Knowledge of the applicable local standards and directives.

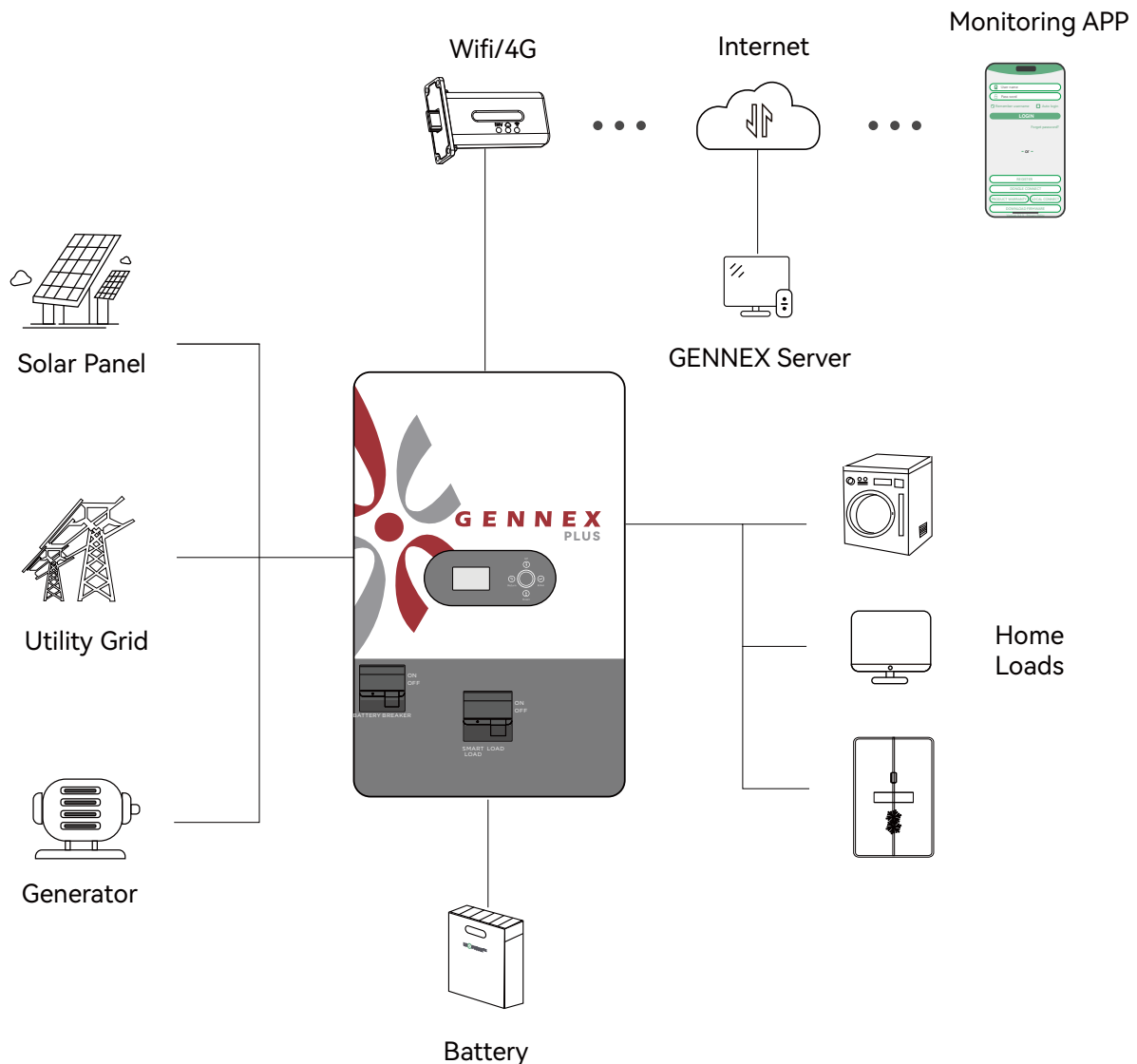
Safety Instructions

WARNING: This chapter contains important safety and operating instructions. Read and keep this manual for future reference.

- All the operation and connection need to be operated by qualified persons.
- Before using the unit, read all instructions and cautionary marking on the unit. Any damage caused by inappropriate operation is not warranted by GENNEX .
- All the electrical installation must comply with the local electrical safety standards.
- Do not disassemble the unit. Take it to a qualified service center when service or repair is required, incorrect re-assembly may result in a risk of electric shock or fire. Do not open inverter cover or change any components without GENNEX authorization, otherwise the warranty commitment for the inverter will be invalid.
- To reduce risk of electric shock, disconnect all wirings before attempting any maintenance or cleaning, turning off the unit will not reduce this risk.
- **CAUTION**-To reduce risk of injury, charge only deep-cycle lead-acid type rechargeable batteries and lithium batteries, other types of batteries may burst, causing personal injury and damage.
- **NEVER** charge a frozen battery.
- For optimum operation of this unit, please follow required spec to select appropriate cable size and breaker.
- Please strictly follow installation procedure when you want to disconnect AC or DC terminals, please refer to INSTALLATION section of this manual for the details.
- **GROUNDING INSTRUCTIONS** -This unit should be connected to a permanent grounded wiring system, be sure to comply with local requirements and regulation to install this inverter.
- **NEVER** cause AC output and DC input short circuited. Do not connect to the mains when DC input short circuits.

Brief Introduction

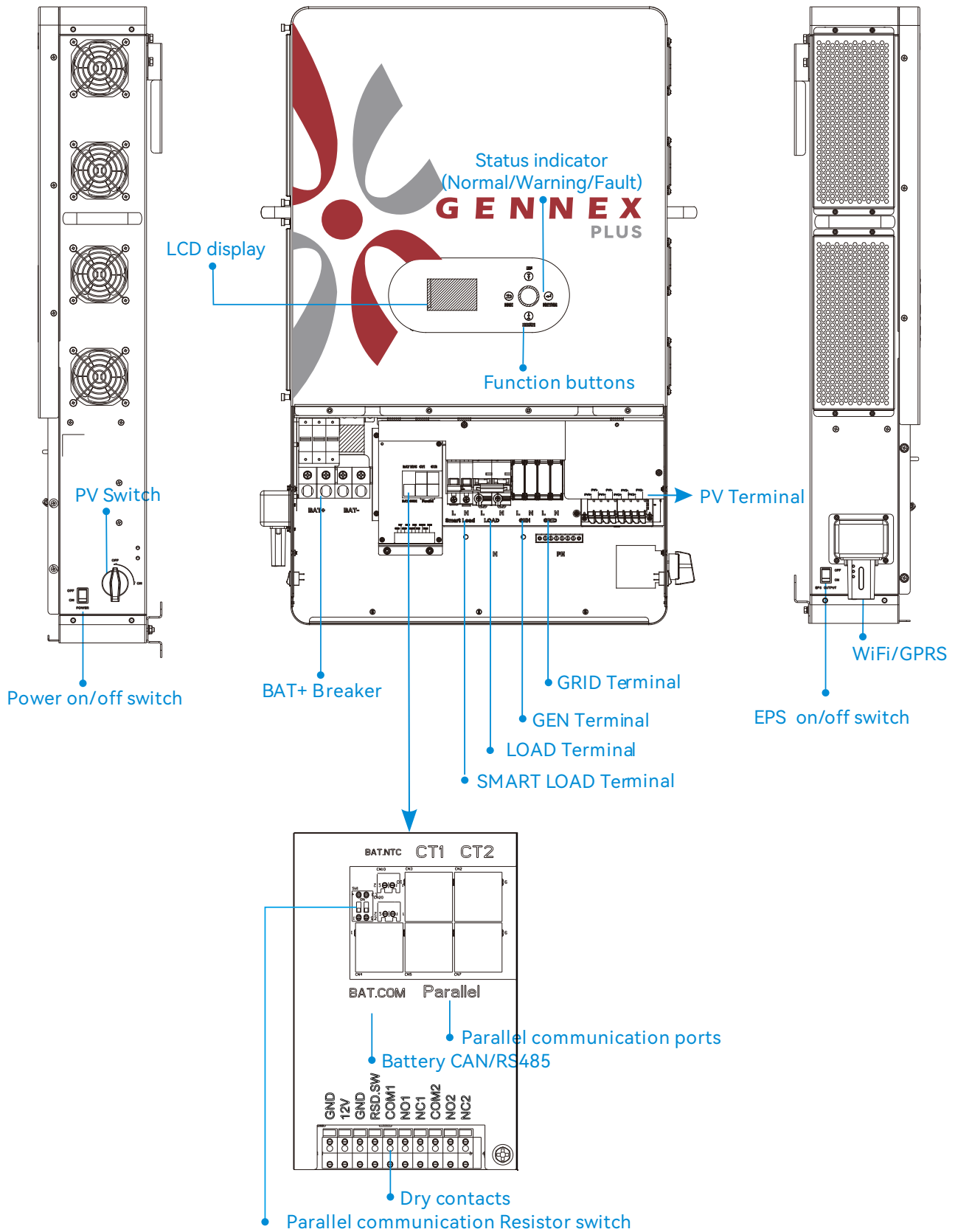
1.1 Features of the inverter



SNA series is a multifunctional, high frequency pure sine wave Offgrid inverter solar inverter, features:

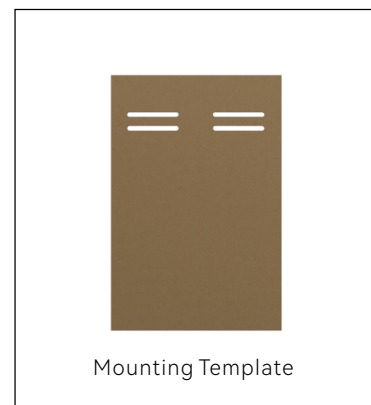
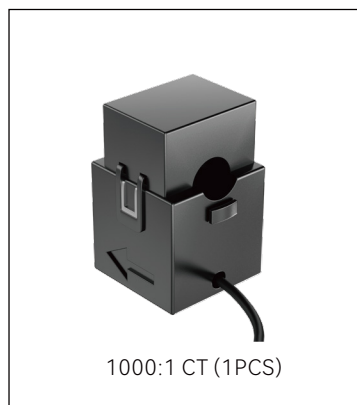
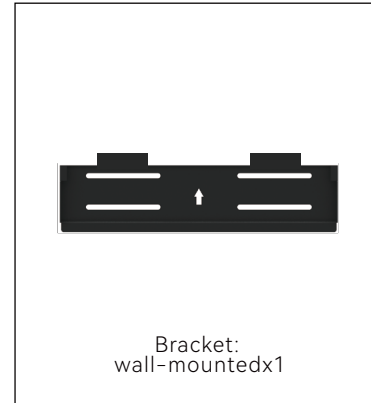
- Applicable for pure off grid inverter/backup power/self-consumption/ongrid situation.
- Integrated with 2MPPT solar charge controllers, MPPT ranges 120V~440V.
- Each PV input MPPT supports up to 12kW, with a total input power of 24kW when both PV inputs are used, and a power factor of 1.
- Be able to run with or without battery in ongrid and offgrid mode.
- With separated generator input interface, able to control generator remotely.
- With integrated advanced parallel function, up to 16 pcs max paralleling.
- Support CAN/RS485 for Li-ion battery BMS communication.
- WIFI/GPRS remote monitoring , setting and firmware update, support website, free IOS/Android APP.

1.2 Interface of the inverter



1.3 Packing List

Before installation, please inspect the unit. Be sure that nothing inside the package is damaged. You should have received the following items in the package:

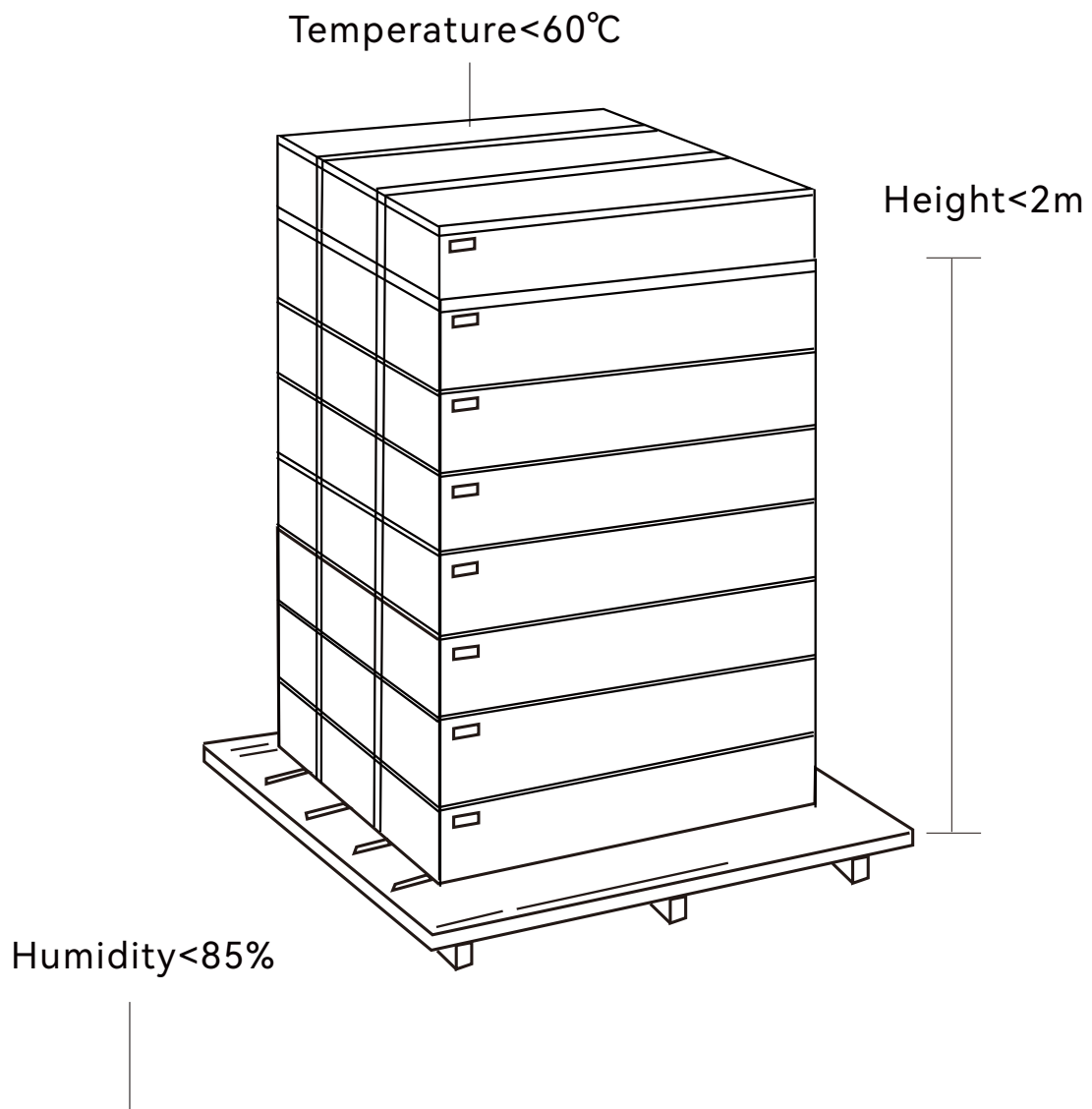


Storing the Inverter

The inverter must be stored appropriately if not installed immediately, refer to below figure.

CAUTION

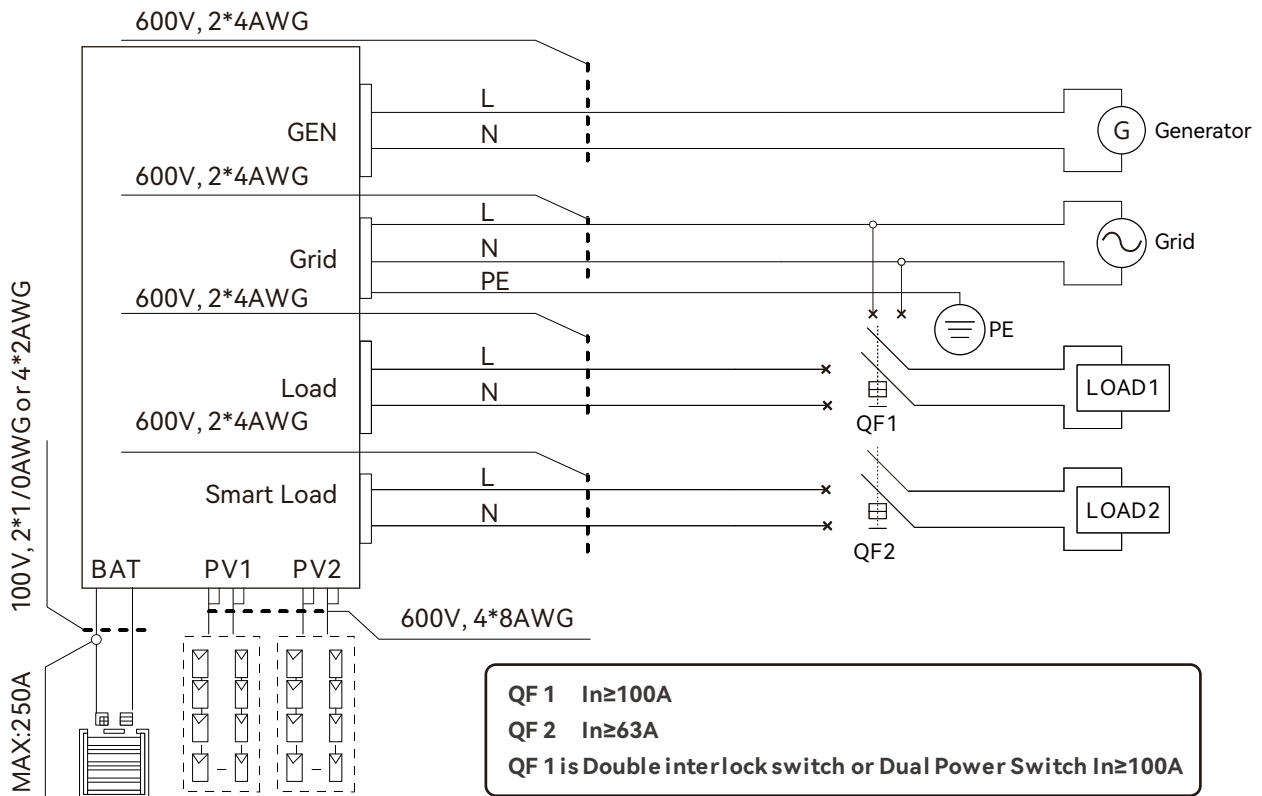
- The inverter and its components must be stored in its original packaging.
- The storage temperature should be within $-15\sim 60^{\circ}\text{C}$ and humidity within $0\sim 85\%$
- The packing should be upright and maximum stacked layers is 8.
- Do not directly exposed the inverter and its packaging to sunshine, raindrops and keep away from corrosion.



2. Installation

2.1 Preparation

The system connection is as below:



Please prepare the breakers and cables in advanced before installation.

1. Battery connection: For safety operation and regulation compliance, it's requested to install a separate DC over-current protector or disconnect device between battery and inverter. The recommend battery capacity is 400AH, the spec of DC breaker is 300A/80V. Recommended battery cable and terminal size:

Model	Maximum Amperage	Battery capacity	Wire Size	Ring Terminal	Torque value
				Cable mm ²	
SNA-EU 12000 SNA-EU 14000	250A	400A	2/0AWG	67.43	11-12 N·m

2. AC connection: Please install a separate AC breaker between inverter and AC input power source, inverter and AC output load. This will ensure the inverter can be securely disconnected during maintenance and fully protected from over current of AC input.

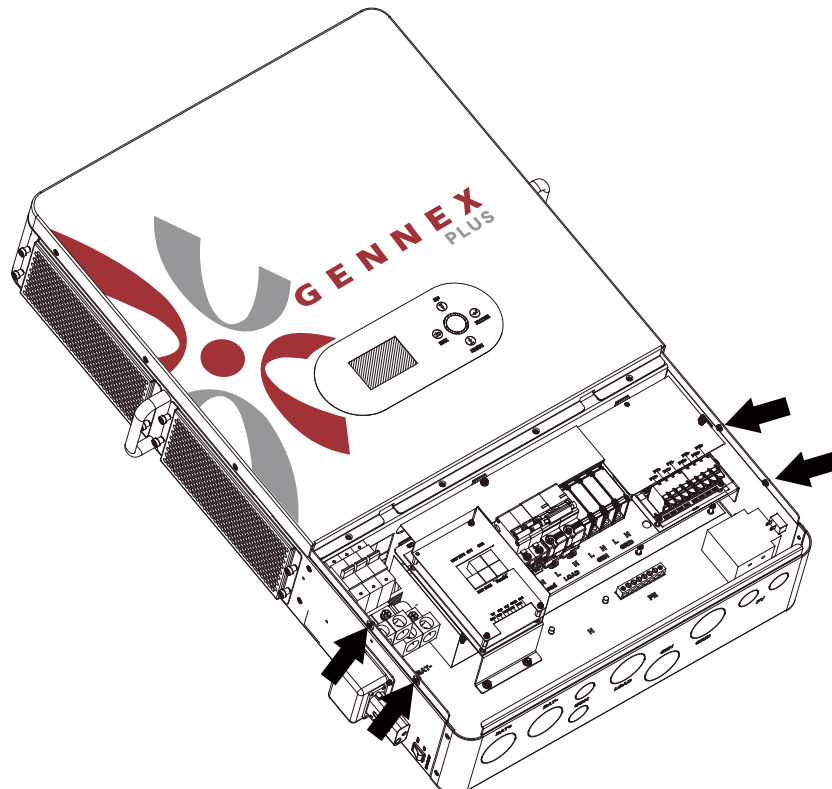
Recommended AC input/AC output/GEN cable size for each inverter.

Model	Gauge		Cable (mm ²)	Torque Value
SNA-EU 12000 SNA-EU 14000	AC INPUT (GRID side)	4AWG	21	11-12 N·m
	GEN INPUT (GEN side)	4AWG	21	11-12 N·m
	AC OUTPUT (LOAD side)	4AWG	21	11-12 N·m
	AC OUTPUT (SMART LOAD side)	4AWG	21	11-12 N·m

3. PV Connection: Please install separately a DC circuit breaker between inverter and PV modules. The spec of DC breaker is 1500V/50A. It's very important for system safety and efficient operation to use appropriate cable for PV module connection. To reduce risk of injury, please use the proper recommended cable size as below:

Model	Gauge	Cable (mm ²)
SNA-EU 12000 SNA-EU 14000	8AWG	8

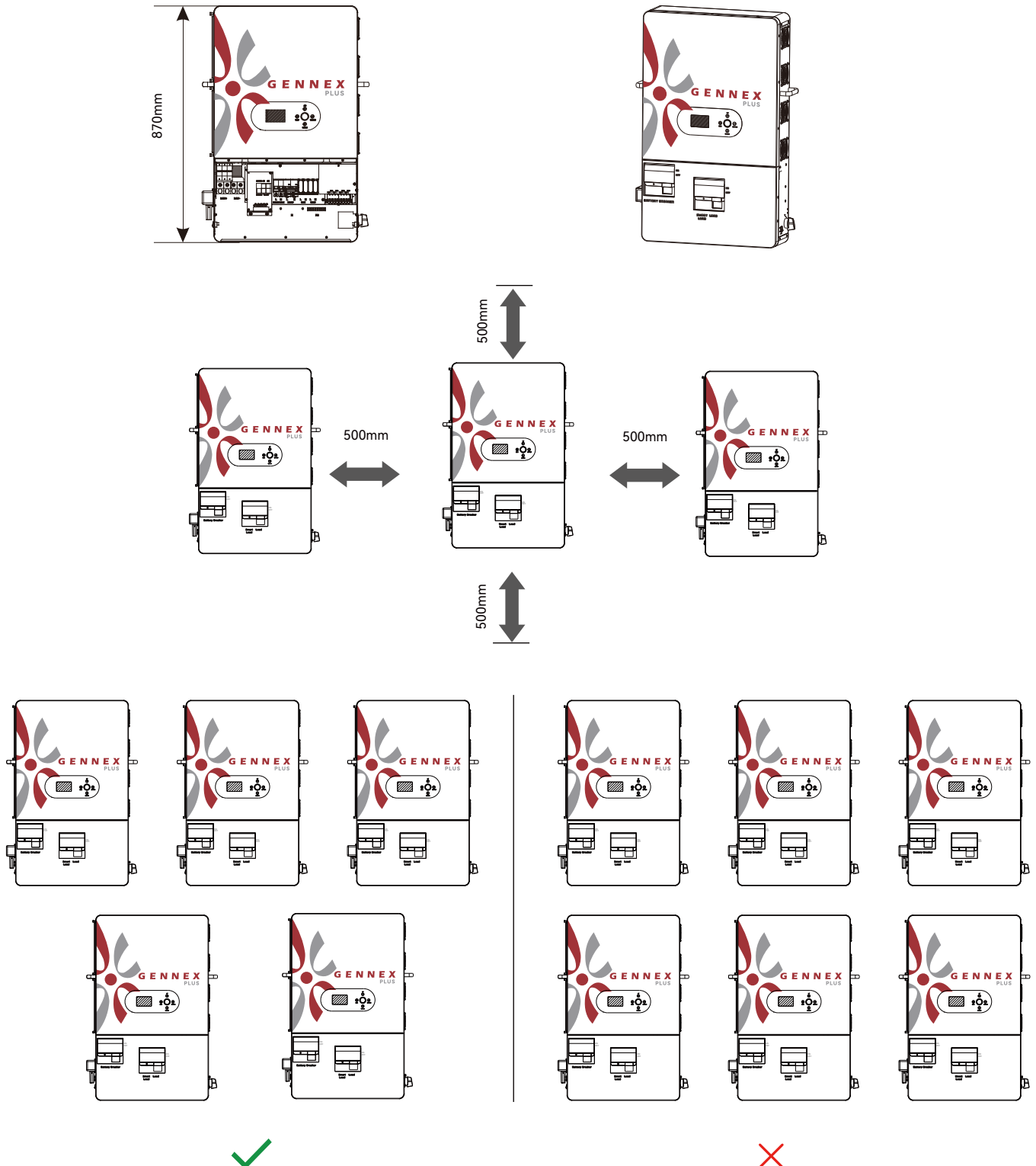
4. Before connecting all wiring, please take off bottom cover by removing 4 screws as shown below.



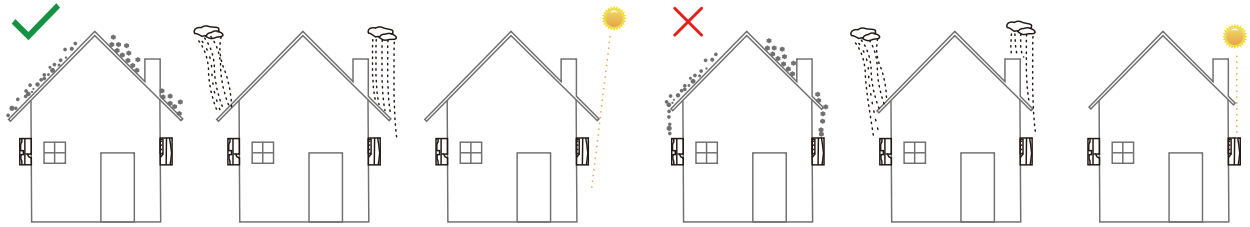
2.2 Location Selection and Installation

2.2.1 Requirements for installation location

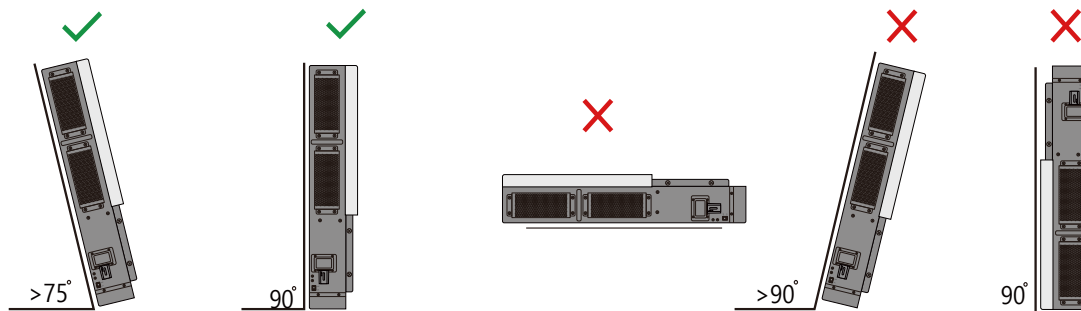
- The wall for mounting should be strong enough to bear the weight of inverter.
- Please maintain the minimum clearances below for adequate heat dissipation.



c. Never install the inverter in a place with direct sunlight, rain or snow. Please refer to below figure and select a well shaded place or install a shed to protect the inverter from direct sunlight, rain and snow etc. Protect the LCD screen from excessive UV exposure.

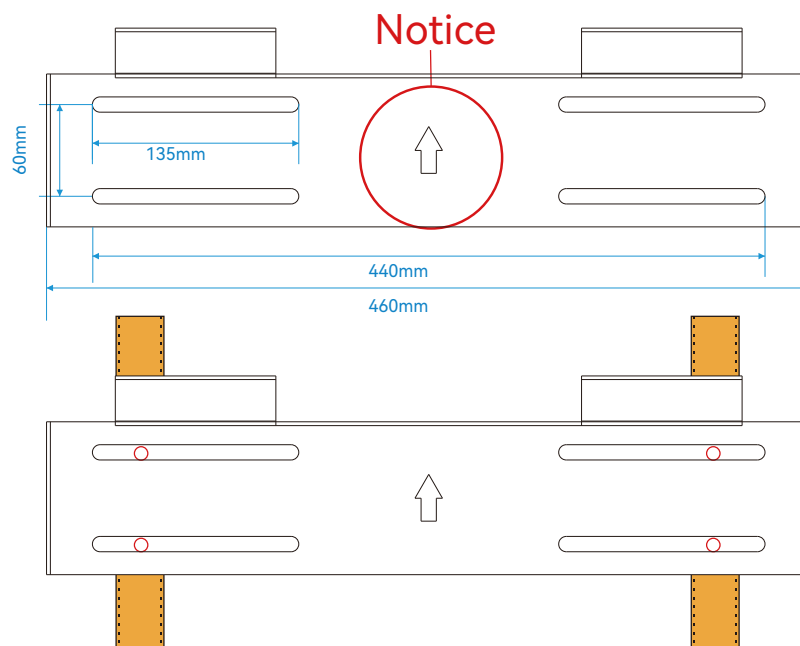


d. The inverter should be installed upright on a vertical surface.



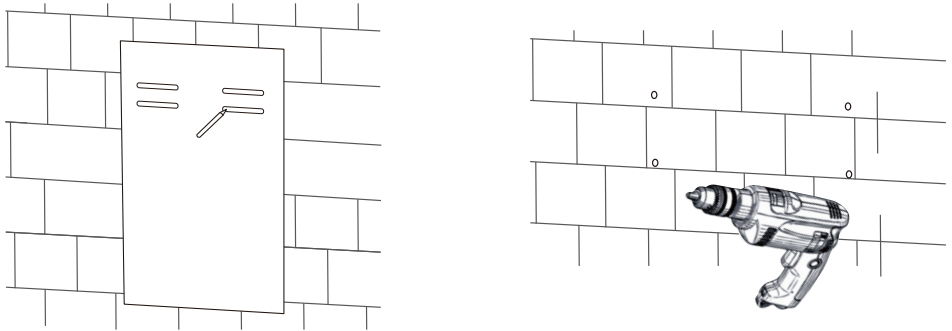
2.2.2 Installing the inverter

The inverter is wall-mounted type and, should be installed on a vertical, solid mounting surface, such as wood studs, brick or concrete wall. Two or more persons may be needed to install the inverter due to its weight. The slots on the mounting bracket can accommodate various stud spacings from 12inches(305mm) to 16inches(406mm).

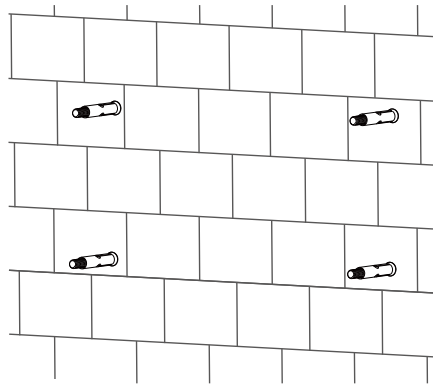


The mounting steps are as below: (Use brick wall as example)

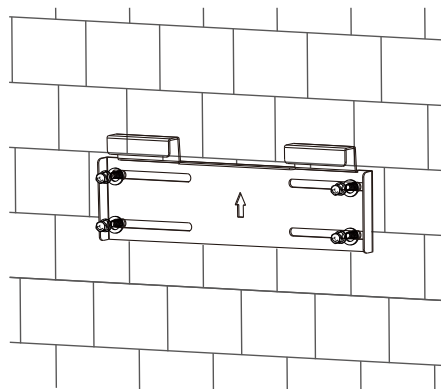
Step 1. Use the positioning plate to mark the positions of the mounting holes on the selected spot and drill holes.



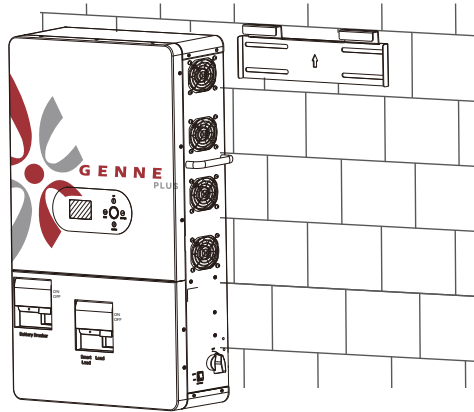
Step 2. Remove the positioning plate and insert M8 expansion screws into the holes.



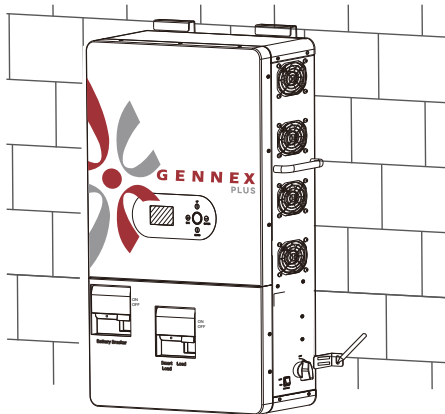
Step 3. Attach the wall mount to the expansion screws and secure it (pay attention to the direction of the arrows on the wall mount).



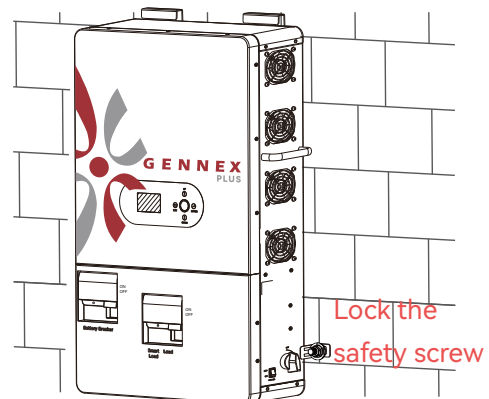
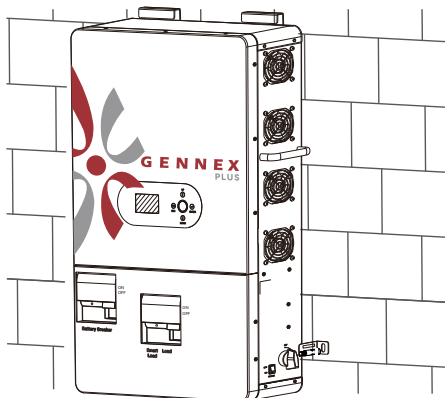
Step 4. Lift the inverter and secure it onto the wall mount.



Step 5. Take out the right-angle fixing clip, find the holes on the inverter (located at the bottom, one on each side), and drill holes on the wall based on the positions of the right-angle clip holes.



Step 6. Insert the expansion screws through the right-angle bracket into the drilled holes and secure them with M5 screws.



Step 7. Complete the installation.



2.3 Battery Connection

2.3.1 Battery Power Cable Connection

Note: for lead acid battery, the recommended charge current is 0.1-0.25C (C to battery capacity).

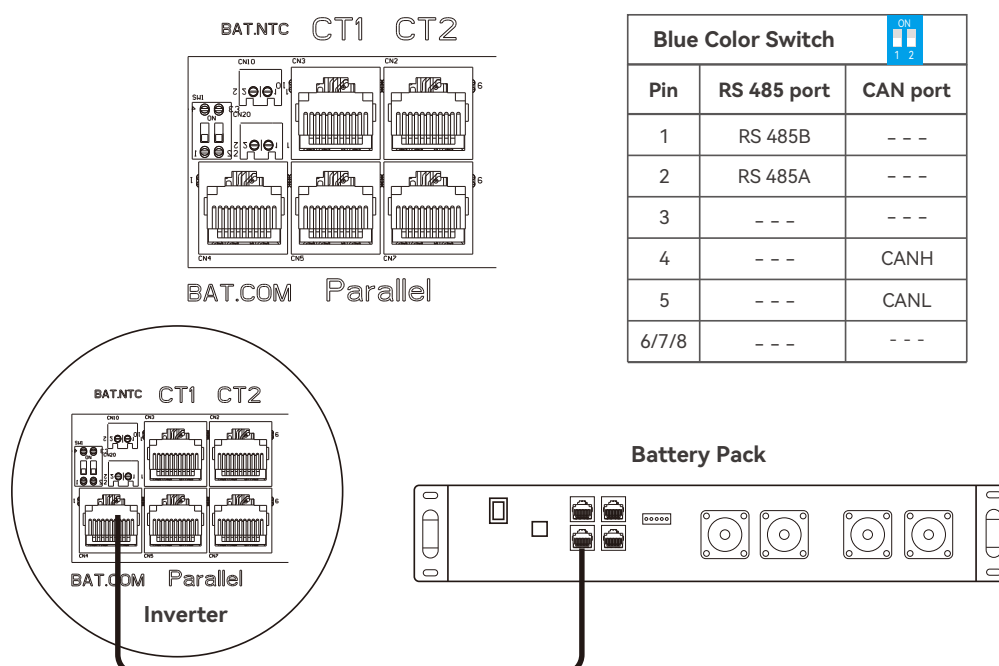
1. Please follow below steps to implement battery connection:
2. Assemble battery ring terminal based on recommended battery cable and terminal size.
3. Connect all battery packs as units requires. It's suggested to connect at least 400Ah capacity battery for SNA-EU 12000, SNA-EU 14000.
4. Insert the ring terminal of battery cable flatly into battery connector of inverter and make sure the bolts are tightened with torque of 11-12Nm. Make sure polarity of the battery is correctly connected and ring terminals are tightly screwed to the battery terminals.

2.3.2 Lithium Battery Connection

If choosing lithium battery for SNA series, please make sure the battery BMS is compatible with GENNEX inverter. Please check the compatible list in the GENNEX website.

Please follow below steps to implement lithium battery connection:

1. Connect power cable between inverter and battery.
2. Connect the CAN or RS485 communication cable between inverter and battery. If you do not get the communication cable from inverter manufacturer or battery manufacturer, please make the cable according to the PIN definition.
3. Lithium battery configuration, in order to communicate with battery BMS, you should set the battery type to "Li-ion" in Program "03" by LCD and choose the right battery brand (for details, please check the LCD setting chapter), users can also choose the battery type and brand by monitor system.



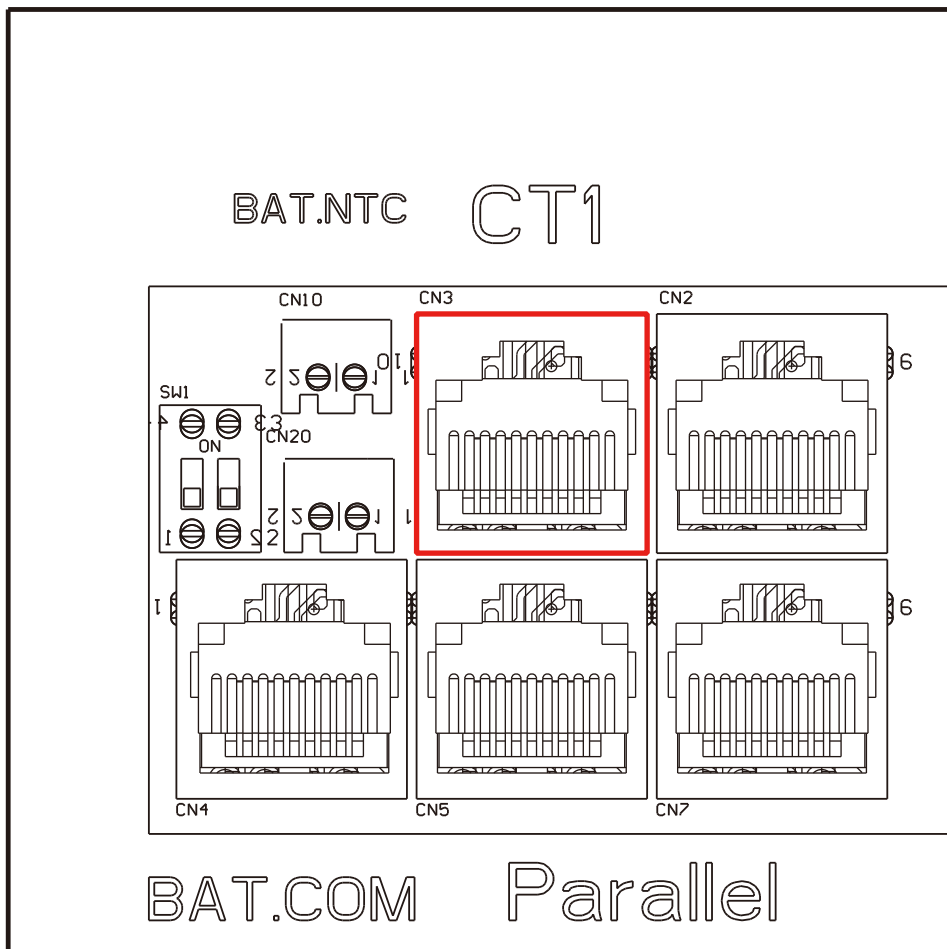
2.4 CT

To measure the power imported from and exported to the grid, the CT must be installed at the service entry point in or near the main service panel. "External Grid CT" function is off by default, and if you need inverter to export power to compensate the grid loads, you can set "External Grid CT" function to "Enable" state. Please refer to section 4.4 LCD Settings for detected setting info.

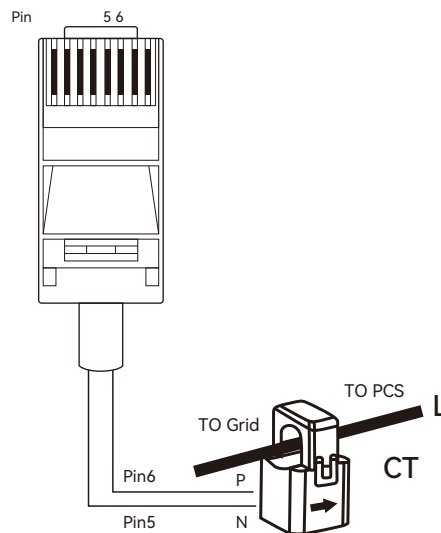
CT1 Port Pin definitio

The CT1 interface for CT1 connection is a RJ45 port.

Pin	Description
	CT1
1/3	B
2/4	A
5	CT1N
6	CT1P
7	B2
8	A2

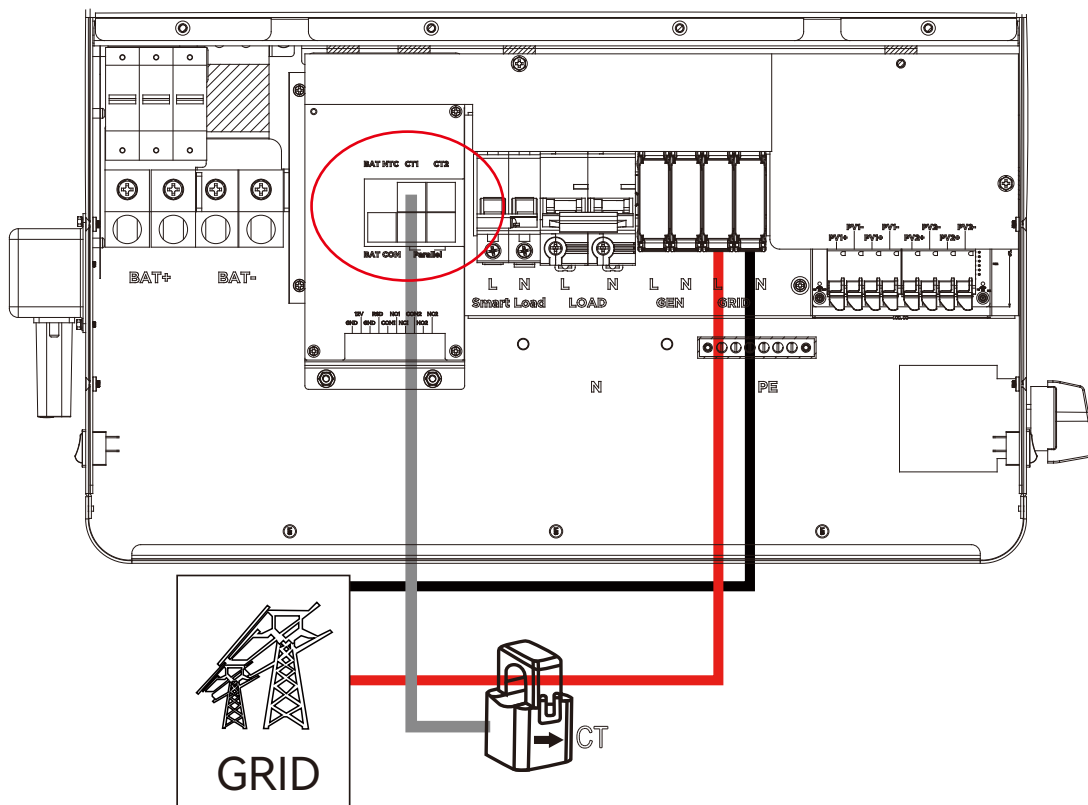


Please refer to the connection diagram for the correct positions of Grid CT and clamp the CT on the wires at the service entry point in the main service panel. The arrow on the CT is pointing to the inverter.(*** Incorrectly install CT will cause the display to show incorrect information and features of the inverter will not function correctly) If the CT is in a wrong direction, there is an option you can change the direction of the CT on your inverter call: CT Direction Reversed in Advanced Tab. You would not need to go change it physically.



CT Clamp Ratio

The inverter support 3 ratios of CT clamp-**1000:1**, **2000:1** and **3000:1**. The CT ratio of the CT in the accessory bag is 1000:1. If you are using a 3rd party CT, please ensure the CT ratio is one of them, and select the correct CT ratio setting in the inverter monitor page or on the inverter LCD.



2.5 AC Input/Output Connection

! CAUTION

- There are two terminal blocks with "IN" and "OUT" markings. Please do NOT mis-connect input and output connectors.
- Be sure to connect AC wires with correct polarity. If L and N wires are connected reversely, it may cause utility short-circuited when these inverters are worked in parallel operation.

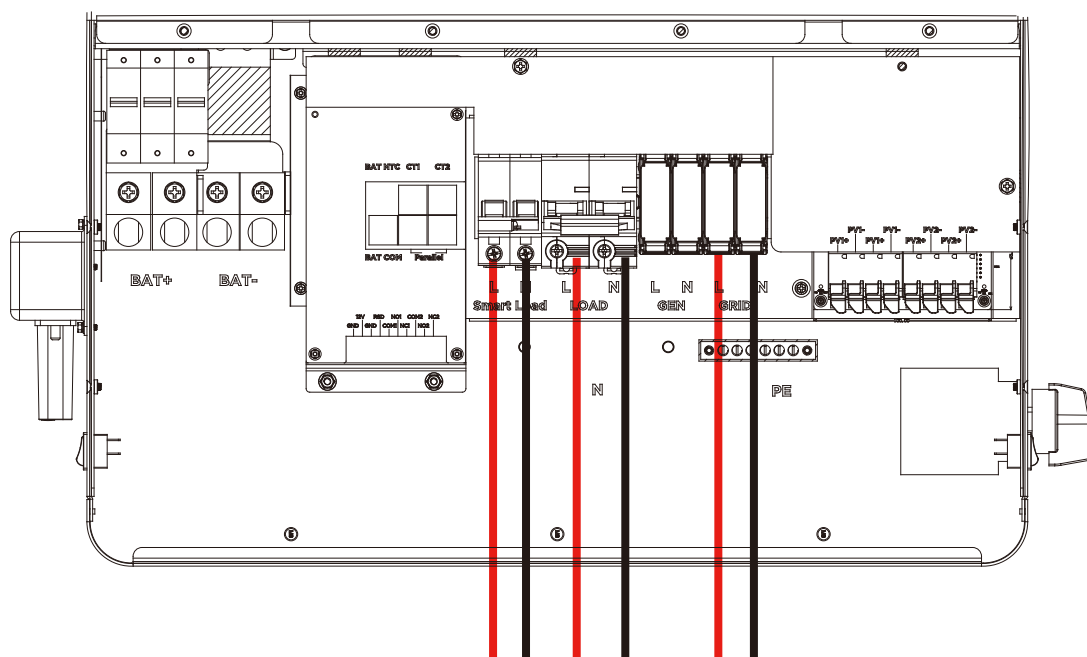
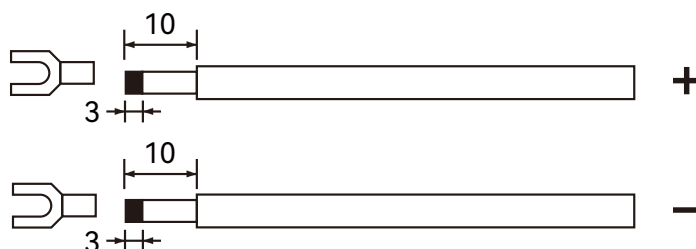
Please follow below steps to implement AC input/output connection:

1. Before making AC input/output connection, be sure to open DC protector or disconnected first.
2. Remove insulation sleeve 10mm for six conductors. And shorten phase L and neutral conductor N 3mm.
3. Insert AC input wires according to polarities indicated on terminal block and tighten the terminal screws. Be sure to connect PE protective conductor first.
4. Insert AC output wires according to polarities indicated on terminal block and tighten terminal screws. Be sure to connect PE protective conductor first.
5. Make sure the wires are securely connected.

⊕ — Ground (yellow-green)

L→LINE (brown or black)

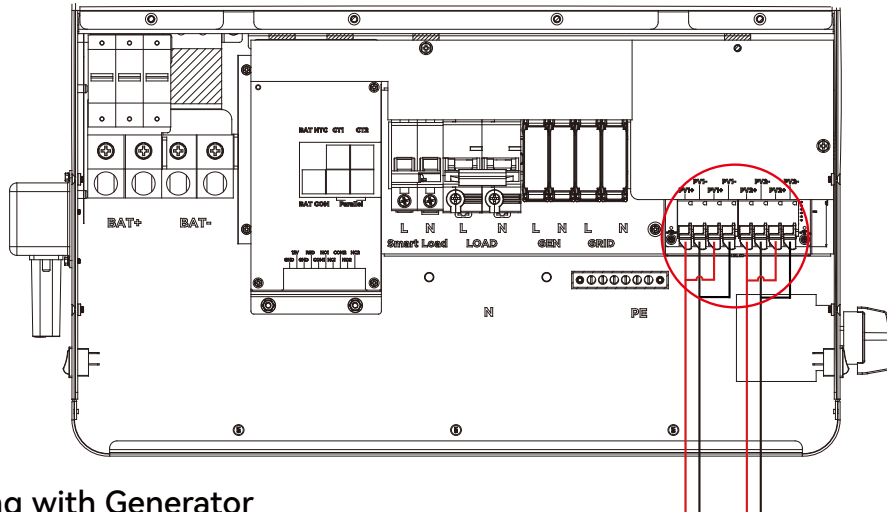
N→Neutral (blue)



2.6 PV Connection

Please follow below steps to implement PV module connection:

1. Remove insulation sleeve 10 mm for positive and negative conductors.
2. Check correct polarity of connection cable from PV modules and PV input connectors.
3. Connect positive pole (+) of connection cable to positive pole (+) of PV input connector. Connect negative pole (-) of connection cable to negative pole (-) of PV input connector.
4. Make sure the wires are securely connected.



2.7 Working with Generator

L→LINE (brown or black) N→Neutral (blue)

1. Before making Generator connection, be sure to open DC protector or disconnected first.
2. Remove insulation sleeve 10mm for 2 conductors.
3. Insert L and N wires according to polarities indicated on terminal block and tighten the terminal screws.
4. Make sure the wires are securely connected.
5. Finally, after connecting all wiring, please put bottom cover back by screwing two screws as shown below.

All GENNEX units can work with generator:

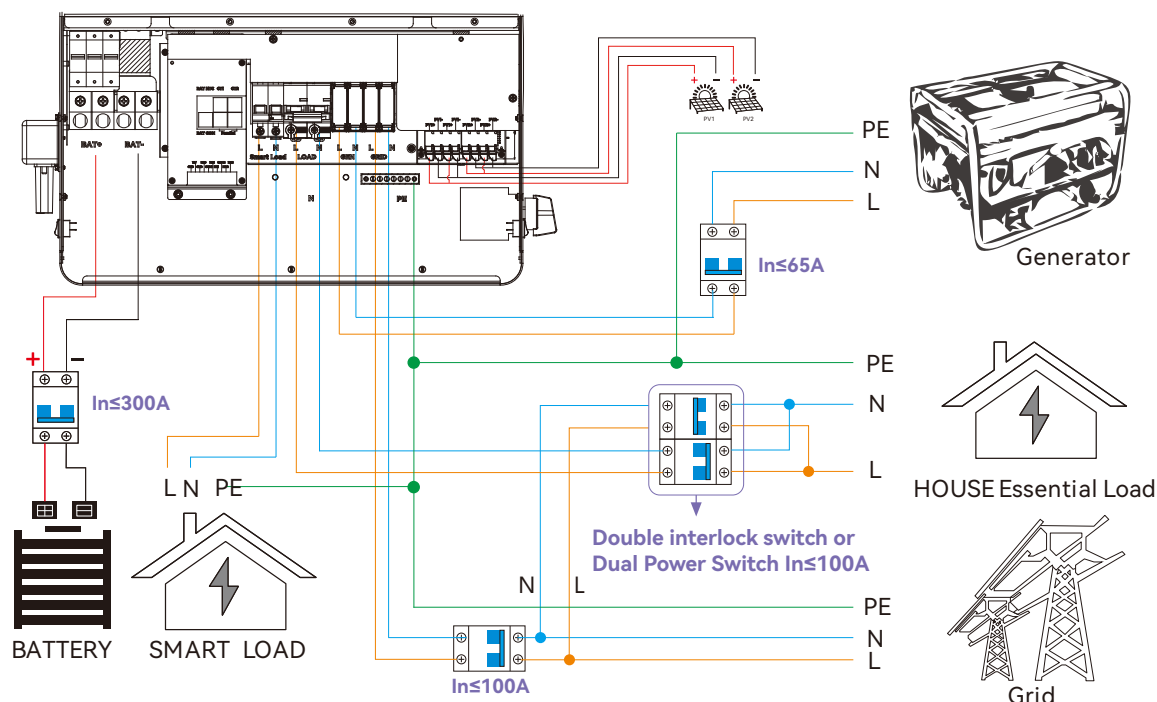
- Users can connect the generator output to ECO hybrid inverters. GEN input terminal.
- The generator will be automatically started when battery voltage is lower than the cut-off value or there is charge request from BMS. When voltage is higher than AC charge setting value, it will stop the generator.
- Battery will get charged when the generator is turned on, and the generator is bypassed to AC output to take all loads.
- The system will use AC first if there is both utility input and generator input.

2.7.1 Generator system connection

The SNA series can use a generator for backup power during grid failures. When selecting a generator, ensure it provides sufficient power and maintains a frequency with a Total Harmonic Distortion (THD) of less than 3%. As a general guideline, the generator should be at least 1.5 times the inverter's output to accommodate both load powering and battery charging. The table below lists the recommended generator capacities for optimal performance.

Number of inverters in parallel	Generator Capacity
1	>10KW
2	>15KW
3	>20KW
4	25KW

This SNA-EU 12K and SNA-EU 14K product can work with a generator and includes a dedicated Gen port for generator connection.



Note for Interlock Switch:

Turn on both switches only when grid connection is confirmed. Incorrect use may cause grid power to flow directly to the load, damaging the device.

When properly wired and configured, the generator, if compatible with remote start, will start automatically when the battery voltage / SOC is lower than the cut-off value or there is a charge request from the BMS. When the generator is running, it will charge the batteries and excess AC power will be diverted to the AC output (LOAD) to power loads.

2.7.2 Integrated two-wire Start/Stop

The Dry port (NO2, COM2) could be used to deliver signal to external device when battery voltage reaches warning level. The GEN port (NO1, COM1) could be used to wake-up the Generator and then the generator can charge the battery.

Unit Status	Condition		Dry port NO2 COM2	GEN NO1 COM1
			NO2 & COM2	NO1 & COM1
Power Off	The inverter is off and no output is being powered.		Open	Open
Power On	Without Grid	Battery voltage/SOC < Generator Charge Start Voltage/SOC	Close	Close
		Battery voltage/SOC < Generator Charge End Voltage/SOC	Open	Open
	With Grid	Battery voltage/SOC < Generator Charge Start Voltage/SOC	Close	Open
		Battery voltage/SOC < Generator Charge End Voltage/SOC	Open	Open

Notice: NO---Normal open

Dry Port Relay Maximum Specification: 250VAC 5A
Gen Port Relay Maximum Specification: 250VAC 5A

2.7.3 Generator AC connection

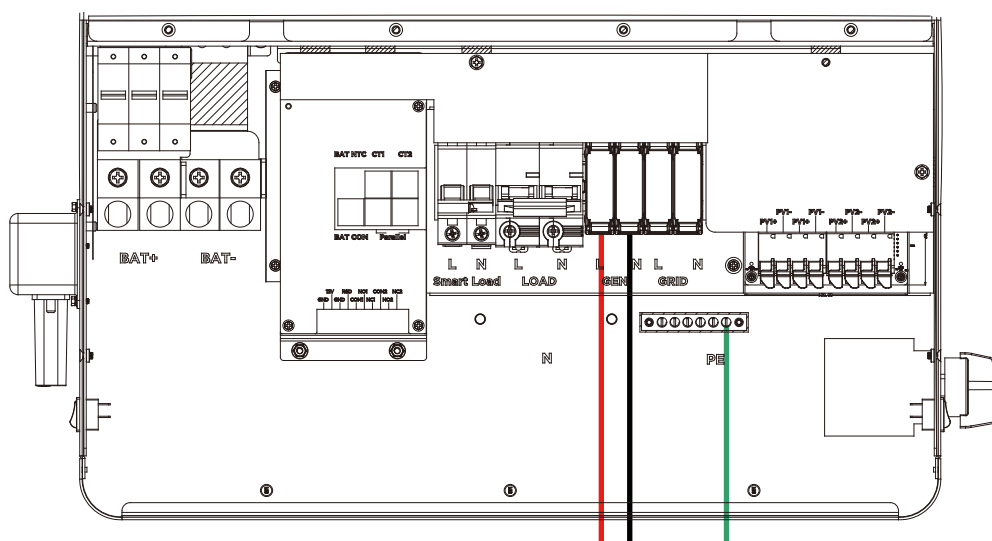
Please follow the steps listed below to ensure the generator connections are properly installed.

Step 1. Before making any wiring connections, ensure the inverter(s) are powered off, the generator is powered off, and all circuit breakers are open (off) to prevent damage to the unit.

Step 2. Properly identify the generator's output lines. According to European wiring standards, the Live (L) wire will be black, Neutral (N) will be blue, and Ground (PE) will be green/yellow. Once identified, strip approximately 10mm (≈3/8 in.) of insulation from the wires.

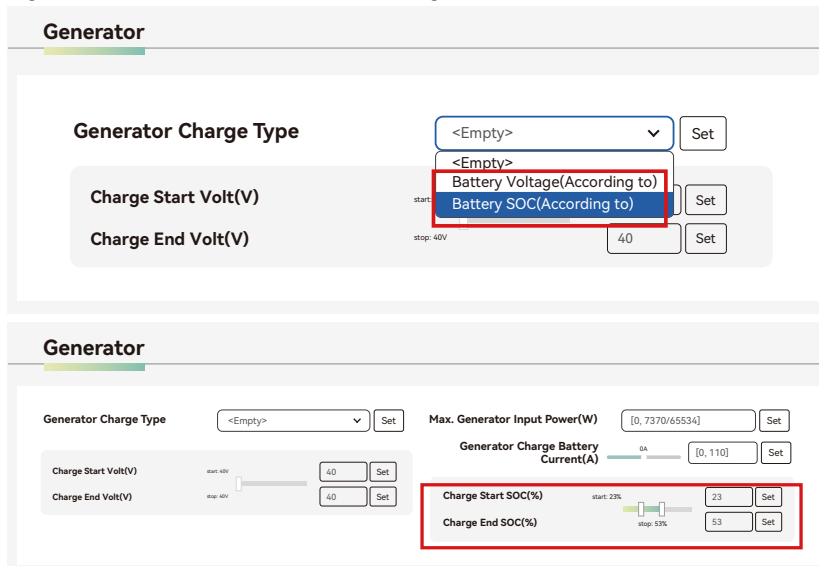
Step 3. Ground the generator's output ground to the Ground Bus (labeled PE) of the inverter.

Step 4. Connect the Live (L) wire to the GEN port's L terminal and the Neutral (N) wire to the GEN port's N terminal.



2.7.4 Generator start and stop settings

Using the GENNEX Monitoring Software, navigate to the “Maintenance” page where “Remote Set” will be automatically selected. Scroll to the “Generator” section and select the “Generator Charge Type” (see screenshot below). Typically, lead-acid batteries are charged based on voltage, while lithium batteries are charged based on SOC (State of Charge).



Generator

Generator Charge Type <Empty> Set

Charge Start Volt(V) start: 40V 40 Set

Charge End Volt(V) stop: 40V 40 Set

Generator

Generator Charge Type <Empty> Set

Max. Generator Input Power(W) [0, 7370/65534] Set

Generator Charge Battery Current(A) 0A [0, 110] Set

Charge Start SOC(%) start: 23% 23 Set

Charge End SOC(%) stop: 53% 53 Set

Generator Start Conditions:

The generator will start when utility fails and one of the following conditions is met:

- The battery is discharged to the cut-off setting
- There is a force charge request from the battery
- The battery voltage or SOC is lower than the “Generator Charge Start Battery Volt / SOC” setting

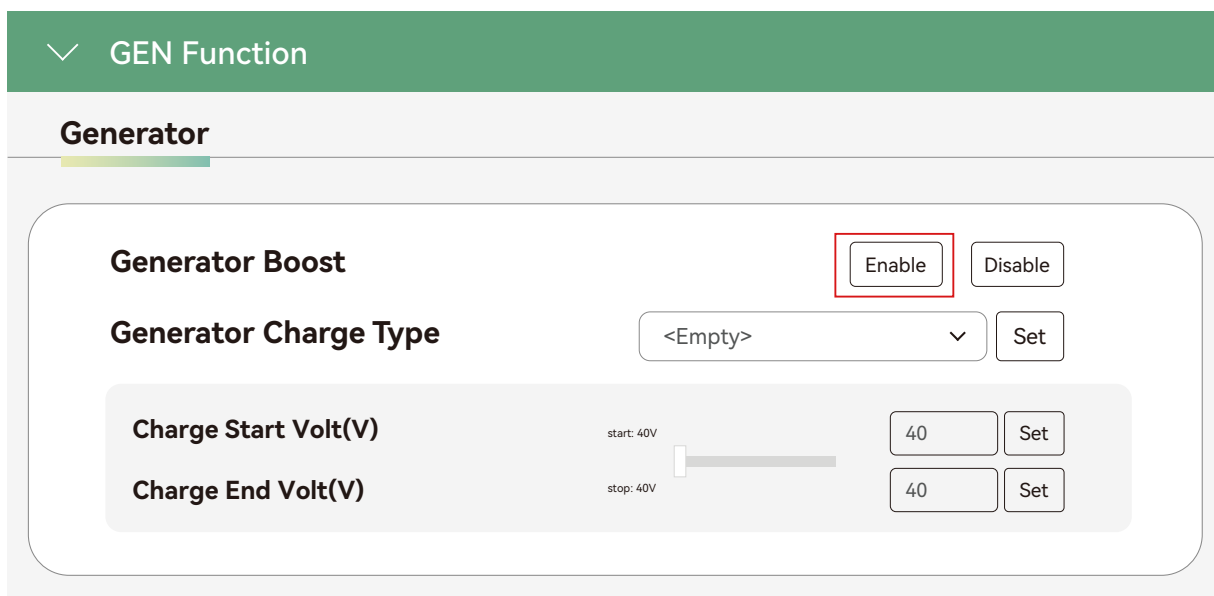
Generator Stop Conditions:

The generator will stop when the battery voltage or SOC is higher than the “Generator Charge End Battery Volt / SOC” settings.

2.7.5 Gen Boost Function

In real applications, customer loads often fluctuate, making generators highly sensitive to frequent changes. Activating GEN Boost can allocate a margin for the generator's input power, preventing it from consistently operating near overload conditions.

Enable GEN boost



✓ **GEN Function**

Generator

Generator Boost Enable Disable

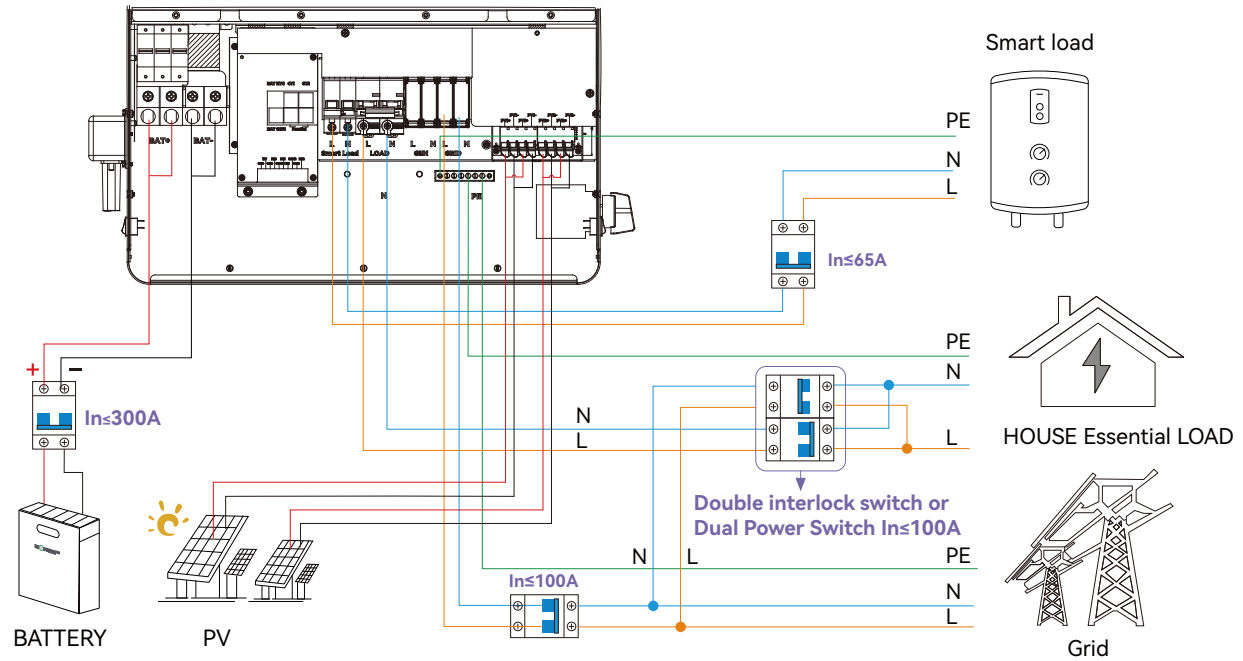
Generator Charge Type <Empty> Set

Charge Start Volt(V) start: 40V 40 Set

Charge End Volt(V) stop: 40V 40 Set

2.8 Smart load Connection

The SNA-EU 12K, SNA-EU 14K dedicated Smart Load port can also connect to various smart loads, such as water heaters.



2.8.1 Smart Load Settings

Enable smart load

Smart Load	AC coupling
Smart Load	<input checked="" type="button" value="Enable"/> Disable
Grid Always On	Enable Disable
Start PV Power(kW)	0.25.5 Set
Smart Load Start SOC(%)	off-grid 0% 0 Set
Smart Load End SOC(%)	on-grid 0% 0 Set
Smart Load Start Volt(V)	off-grid 40V 40 Set
Smart Load End Volt(V)	on-grid 40V 40 Set

Enable “Grid always on”: When connected to the grid, the smart load remains continuously connected.

Start PV Power: Input the PV power threshold at which you want the smart load to start. You can also input the battery's SOC or voltage to select when to start and stop.

If your home already has an existing grid-tied system, you can connect it to our Smart Load port as an AC power input, transforming your grid-tied system into an energy storage system.

2.9 AC Coupling Settings

The AC Coupling setting must be enabled when connecting an existing on-grid system to the Smart Load port.

Start SOC(%): The SOC at which the AC-coupled inverters are turned on when in off-grid mode (50% to 70% recommended).

End SOC(%): The SOC at which the AC-coupled inverters are shut down when in off-grid mode (90% recommended).

Smart Load

AC coupling

Enable AC Couple ☒

AC Couple Start SOC(%)

20% 90%

Start Stop

Set

AC Couple End SOC(%)

Set

Export AC Couple ☐

AC Couple Start Volt(V)

20% 90%

Start Stop

Set

AC Couple End Volt(V)

Set

When on-grid and export to grid are enabled, the AC-coupled inverter will always be on, selling any extra power back to the grid. Ensure you are permitted to sell power to your utility provider when using AC-coupled PV arrays on-grid.

Note: It is recommended to keep the Start Volt / SOC and End Volt / SOC within 5%-10% of each other for optimal operation when utilizing the AC coupling function.

Hybrid Setting

PV&AC Take Load Jointly

Enable Disable

Grid CT Connection

Enable Disable

Export to Grid

Enable Disable

CT Power Offset(W)

[-199,199] Set

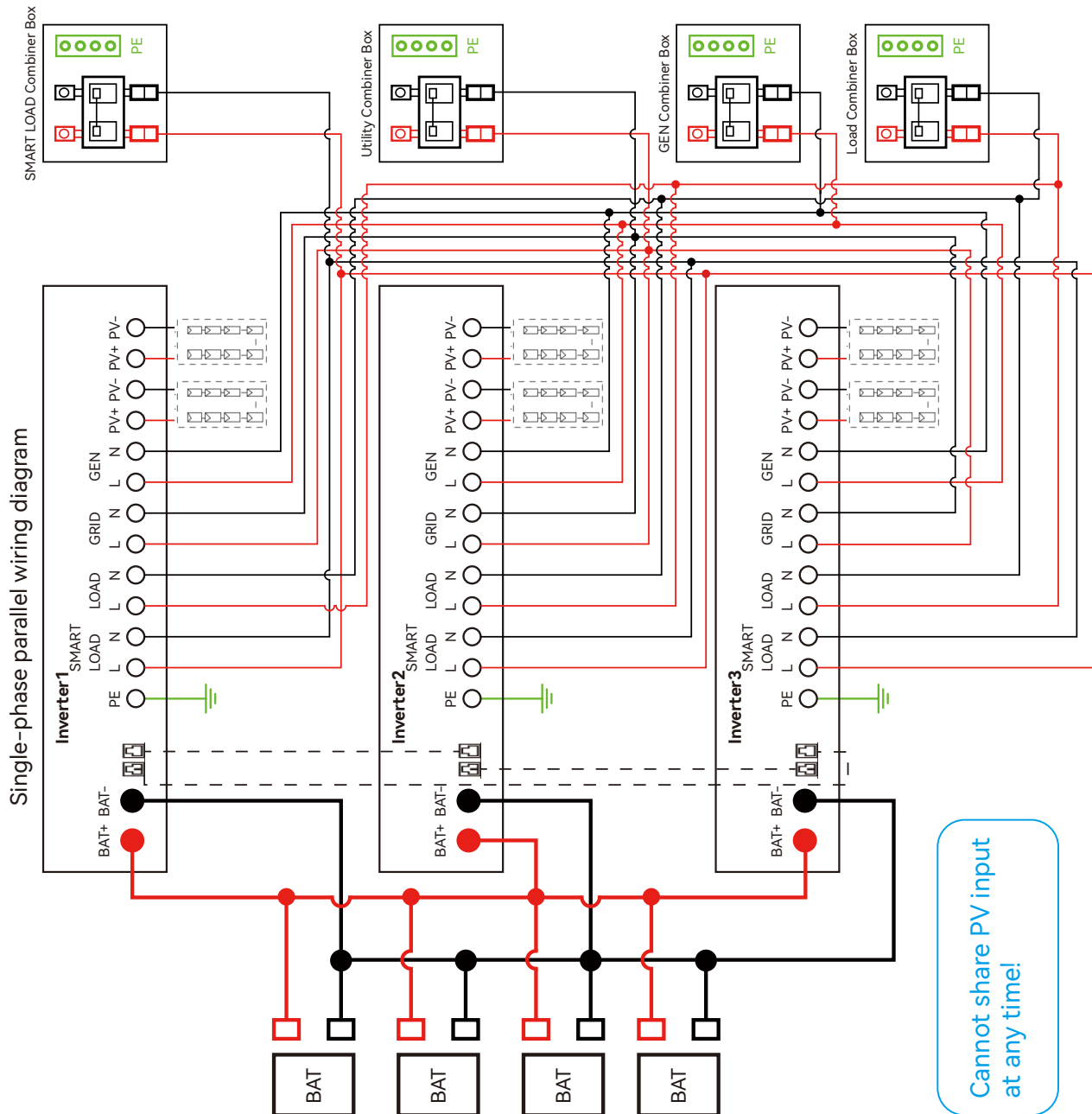
Export Power Percent(%)

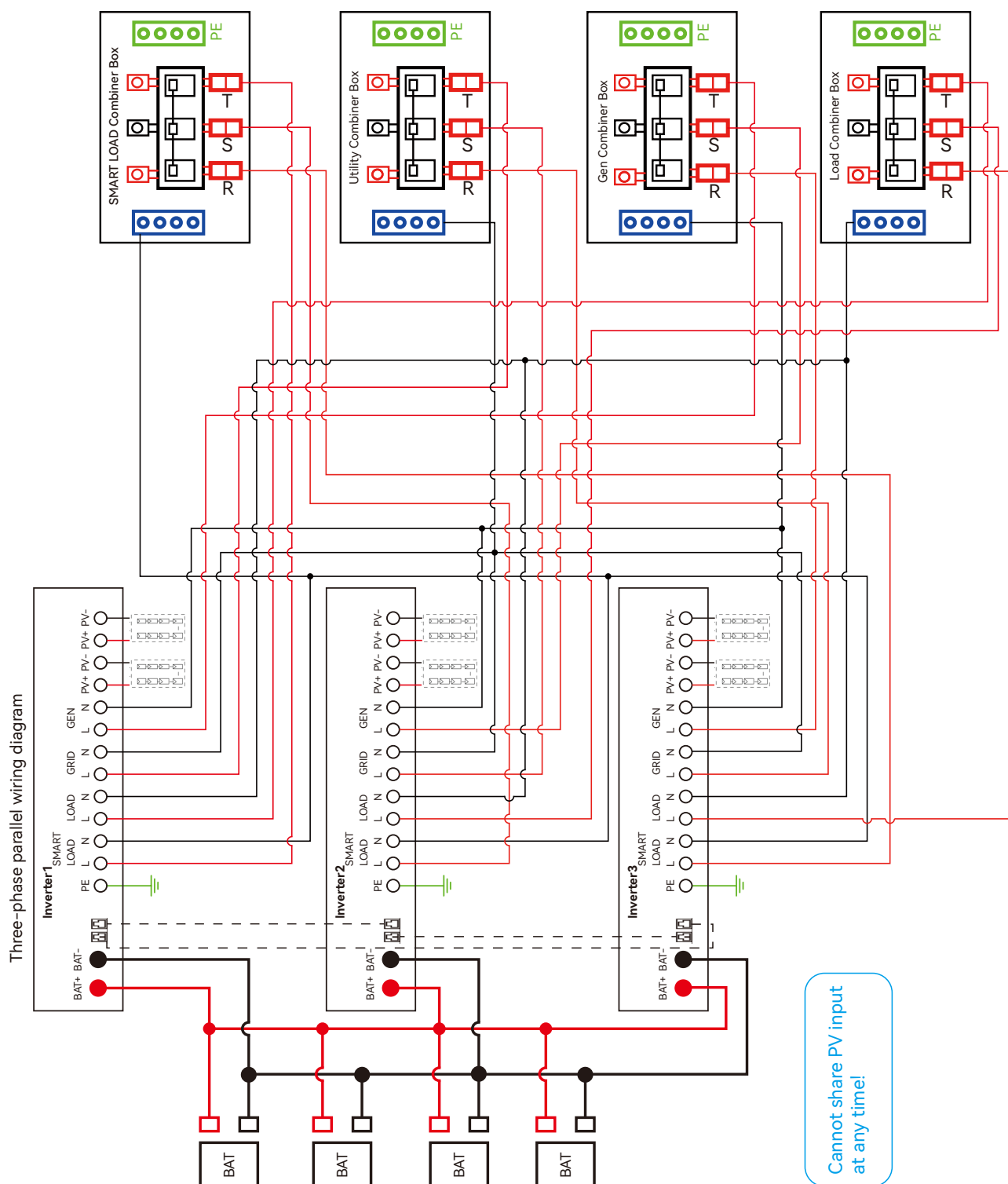
[0,100] Set

2.10 Parallel Function

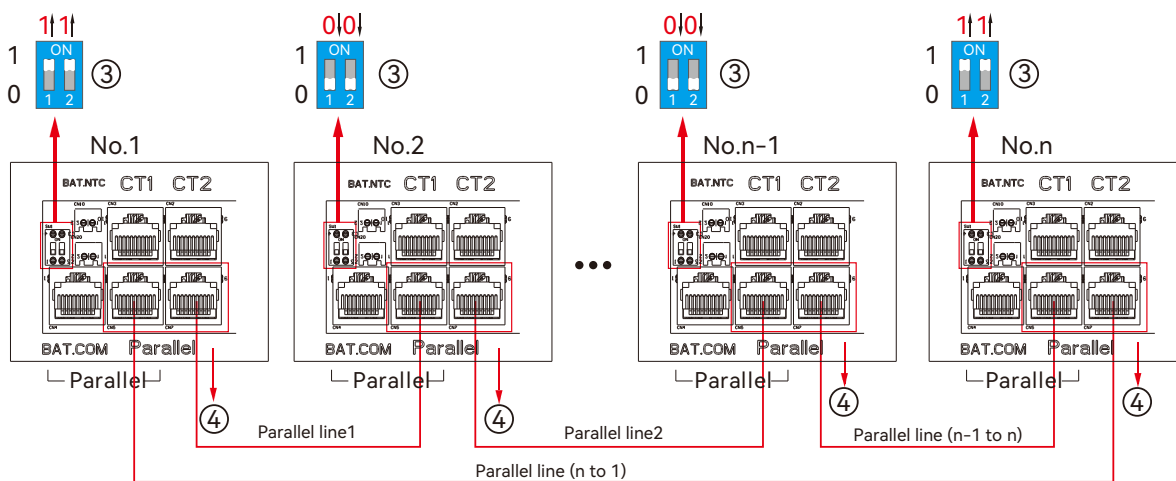
SNA series inverter support up to 16 units to composed single phase parallel system or three phase parallel system, for parallel system setup.

Step 1. Cable connection: the system connection is as below:





Step 2. Please put the CAN communication PIN to on status for the first and the end inverter.



The max parallel quantity is 16, so $2 \leq n \leq 16$

Step 3. Setup the monitor for the system, add all datalogs in one station. Users can login to the visit interface of monitor system, Configuration->Station->Station Management->add datalog to add the datalogs.

Monitor

Data

Configuration

Overview

Maintenance

Asia

English

shawou distributor

Stations

Add Station

Search by station name

Dongles

Devices

Users

Operation Record

	Plant name	Installer	End User	Country	Timezone	Daylight saving time	Create date	Action
1	Genesis		Aspergo Install	South Africa	GMT+2	No	2019-03-14	Station Management
2	Butler Home	Elangeni	johnbutler	South Africa	GMT+2	No	2019-03-25	Station Management
3	Office			South Africa	GMT+2	No	2019-06-03	Station Management
4	Cronje Home	Broomhead	cronje	South Africa	GMT+2	No	2019-07-16	Station Management

Step 4. Enable share battery for the system if the system share one battery bank, otherwise disable the shared battery function.

Step 5. Set the system as a parallel group in the monitor system.

Monitor

Data

Configuration

Overview

Maintenance

Asia

English

shawou distributor

Stations Overview

Device Overview

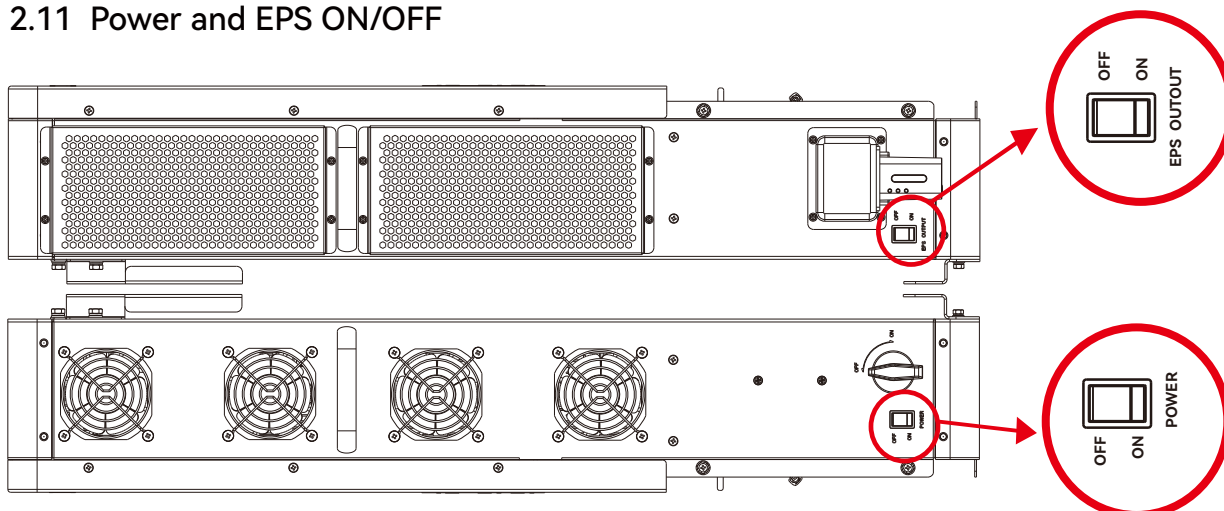
Station Name

Search by Inverter SN

Serial number	Status	Solar Power	Charge Power	Discharge Power	Load	Solar Yield	Battery Dischar	Feed Energy	ConsumptionEr	Station name	Parallel	Action
10272011008	Normal	228 W	42 W	0 W	182 W	215.3 kWh	39.6 kWh	0 kWh	551.2 kWh	Dragonview	A-1	Parallel
20272011011		35 W	32 W	0 W	0 W	158.7 kWh	21.1 kWh	0 kWh	160.5 kWh	Dragonview	A-2	Parallel
30272011012		1 kW	129 W	0 W	1 kW	170.3 kWh	49.9 kWh	0 kWh	434.5 kWh	Dragonview	A-3	Parallel
40272011017		79 W	48 W	0 W	106 W	99 kWh	85.6 kWh	0 kWh	257.1 kWh	Dragonview	A-4	Parallel

For more detailed guidance for paralleling system, please visit <https://gennexttechnologies.com/download/> And download the guidance.

2.11 Power and EPS ON/OFF

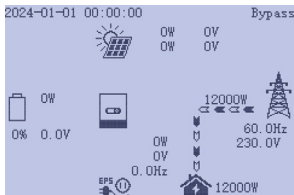
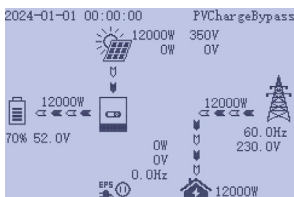
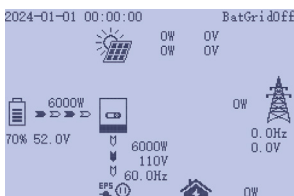


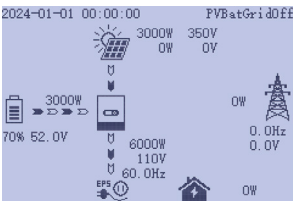
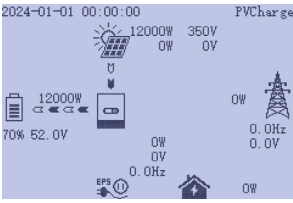
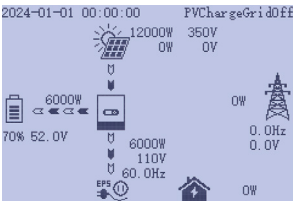
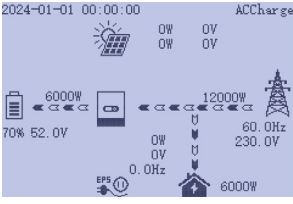
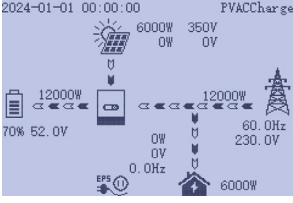
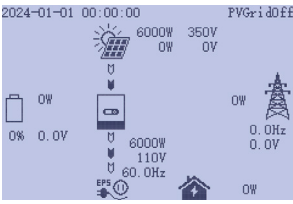
1. Power Switch: Control power supply for the unit
2. LOAD Output Switch: Use to control the AC output

After connection, please turn on both switch. Users can turn off the LOAD output switch to turn off power supply in some emergency case.

3. Working modes

3.1 SNA series inverter modes introduction:

Bypass Mode		AC is used to take the load.
PV Charge Bypass		PV charge the battery while the AC power the load.
BAT Grid off		Battery is used to take the load.

PV+BAT Grid off		PV+Battery power the load together.
PV Charge		1.When the LOAD key off, the inverter charge the battery only. 2.When the battery is power off, the PV can wake up the battery automatically.
PV Charge+Grid off		PV charge the battery and power the load.
AC Charge		1. AC charge the battery from AC Input or GEN Input. 2. When the battery is power off, the AC can wake up the battery automatically.
PV+AC charge		PV+AC charge the battery. AC is from AC Input or GEN Input.
PV Grid off		NOTE: The output power depends on the PV energy input, if the PV energy is unstable, witch will influence the output power. When setting without battery, the PV can power the load.

3.2 Working Modes related setting description

Situation	Setting 1	Setting 2	Setting 3	Working modes and Description
AC abnormal	NA	NA	NA	off grid inverter mode if $P_{\text{Solar}} \geq P_{\text{load}}$, solar is used to take load and charge battery if $P_{\text{Solar}} < P_{\text{load}}$, solar and battery take the load together, system will discharge until battery lower than the Cut Off Voltage/SOC.
AC normal	PV&AC Take Load Jointly Enable	In the AC first time	NA	Hybrid Mode 1 (charge first) Solar power will be used to charge battery first, 1. The solar power will be used to charge the battery first. AC will take load. 2. if solar power is higher than power need to charge the battery, the extra power will be used to take load together with grid. 3. If there is still more energy after charge battery and take the load, it will feed energy into grid if export to grid function is enabled.
		Enable AC charge and in the AC charge time	AC charge according to Time	Hybrid Mode 1 (charge first)+AC charge battery if solar power is not enough to charge battery.
			AC charge according to battery voltage or SOC	Hybrid Mode 1 (charge first)+AC charge battery if solar power is not enough to charge battery and the battery voltage/SOC is lower than AC start charge voltage/SOC, the AC will stop charging when the battery Voltage/SOC is higher than AC end charge battery voltage/SOC.
		1. Not in the AC first time and 2. Disable AC charge or not in the AC charge time	NA	Hybrid Mode 2 (load first) Solar power will be used to take load first, 1. if solar power is lower than load, battery will discharge together to take load until battery lower than EOD voltage/SOC. 2. if solar power is higher than load, the extra power will be used to charge battery, if there is still more energy, it will feed into grid if enable export.
		In the AC first time	NA	Bypass Mode AC will take the load and Solar is used to charge battery.
		Enable AC charge and in the AC charge time	AC charge according to Time	Bypass Mode+AC charge battery/Solar is used to charge battery. AC will take load and also charge battery during AC charge time if solar power is not enough.
	PV&AC Take Load Jointly Disable		AC charge according to SOC/Battery voltage	Bypass Mode+AC charge battery Solar is used to charge battery. AC will take load and also charge battery when battery SOC/Voltage is lower than start SOC/Voltage, and the AC will stop charging when the battery Voltage/SOC is higher than AC end charge battery voltage/SOC.
		1. Not in the AC first time and 2. Disable AC charge or not in the AC charge time	NA	off grid inverter mode if $P_{\text{Solar}} \geq P_{\text{load}}$, solar is used to take load and charge battery if $P_{\text{Solar}} < P_{\text{load}}$, solar and battery take the load together, system will discharge until battery lower than EOD Voltage/SOC.

3.3 Working as a hybrid inverter. Related settings

3.3.1 The SNA series can function as a traditional off-grid inverter or a hybrid inverter. When PV&AC take load jointly is disabled, it operates as a traditional off-grid inverter. Otherwise, it works as a hybrid inverter. In this mode, the inverter either uses solar and battery to power the load or uses AC to take the load.

Hybrid Setting

PV&AC Take Load Jointly

Export to Grid

CT Power Offset(W)

Export Power Percent(%)

3.3.2 AC First: During the setting time, system will use AC to take load, use solar power to charge the battery first. If there is extra solar power, extra solar power will take the load. When out of the setting time, system will use solar and battery to take load first until battery voltage/SOC is lower than On Grid EOD settings, then it will use AC to take the load.

Start

End

	T1	T2	T3		T1	T2	T3
	[0,23] : [0,59]	[0,23] : [0,59]	[0,23] : [0,59]		[0,23] : [0,59]	[0,23] : [0,59]	[0,23] : [0,59]
	Set	Set	Set		Set	Set	Set

Discharging

Batt Discharge Control

Discharge Current Limit(Adc)

Battery Warning Voltage(V)

Battery Warning SOC(%)

Off-Grid Cut-Off SOC(%)

On-Grid Cut-Off SOC(%)

Off-Grid Cut-Off Volt(V)

On-Grid Cut-Off Volt(V)

3.3.3 AC Charge function Disable: The system will not use AC to charge the battery (except Li ion BMS set force charge flag).

AC Charge Battery Current(A)

AC Charge Based On

<Empty>

<Empty>

Disable

Time(According to)

Battery Voltage(According to)

Battery SOC(According to)

Battery Voltage and Time(According to)

Battery SOC and Time(According to)

Start

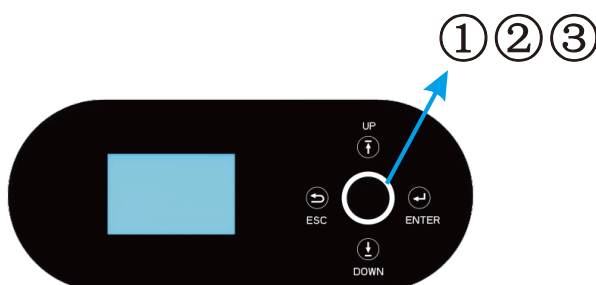
End

	T1	T2	T3		T1	T2	T3
	[0,23] : [0,59]	[0,23] : [0,59]	[0,23] : [0,59]		[0,23] : [0,59]	[0,23] : [0,59]	[0,23] : [0,59]
	Set	Set	Set		Set	Set	Set

- According to Time: During the setting time, system will use AC to charge the battery until battery full and battery will not discharge during the setting time.
- According to Battery Voltage: During the setting voltage, system will use AC to charge the battery if battery voltage is lower than AC Charge Start Battery Voltage and will stop when Voltage is higher than AC Charge End Battery Voltage.
- According to Battery SOC: During the setting SOC, system will use AC to charge the battery if battery SOC is lower than AC Charge Start Battery SOC and will stop when Voltage is higher than AC Charge End Battery SOC.
- According to Battery Voltage and Time: During the setting time, system will use AC to charge the battery if battery voltage is lower than AC Charge Start Battery Voltage and will stop when Voltage is higher than AC Charge End Battery Voltage. And battery will not discharge during the setting time.
- According to Battery SOC and Time: During the setting time, system will use AC to charge the battery if battery SOC is lower than AC Charge Start Battery SOC and will stop when Voltage is higher than AC Charge End Battery SOC. And battery will not discharge during the setting time.

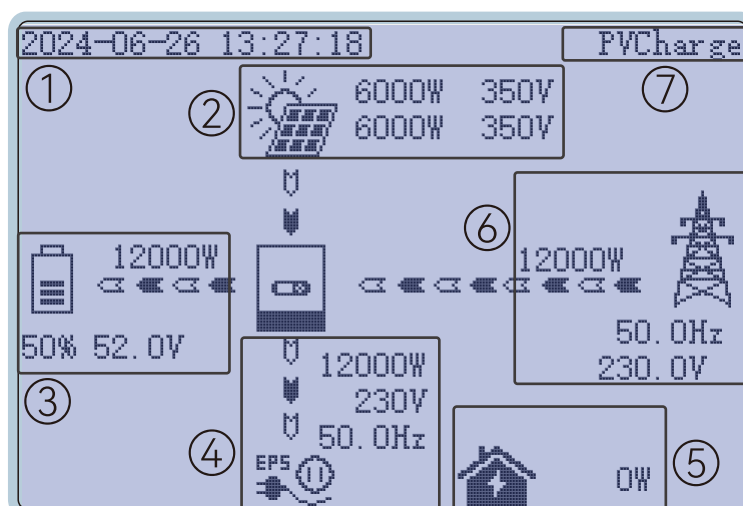
4. LCD display and settings

4.1 RGB Display



LED Indicator			Messages
1	Green	Rotate	Normal
2	Yellow	Rotate	Warning
3	Red	Rotate	Fault

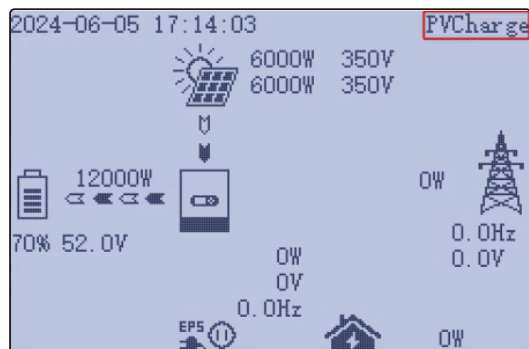
4.2 LCD Display



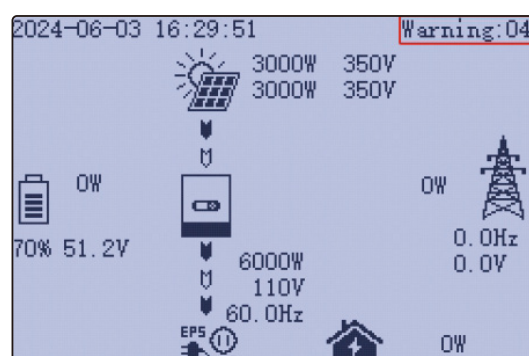
NO.	Description	Remarks
1	Generally Information Display Area	Display the currently time/date by default.
2	Solar inverter output power	This area shows the data of Two-channel PV voltage and power.
3	Battery information and data	This area shows the battery type, (lithium battery or lead Acid battery), display the voltage, SOC , input and output power.
4	LOAD output information and data	This area will display LOAD voltage, frequency, power.
5	Loads consumption	Display the power consumption by the loads in on grid model.
6	Grid information and Generator information	Display the grid (Power pylon) information of voltage, frequency, input or output power, the Generator (dynamo) information of voltage, frequency, input power.
7	Working status text display area	This area displays the status code of the SNA-EU 12000, SNA-EU 14000 inverter, including rated running status text, the code for the alarm and the code error.

4.3 Inverter Status Display

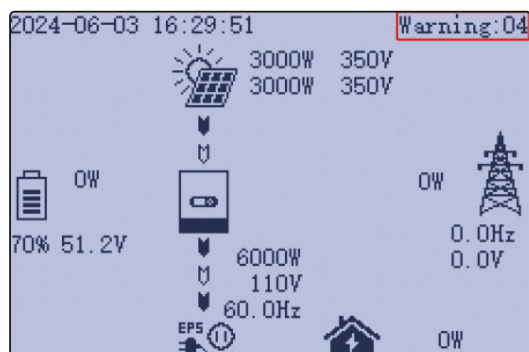
When the SNA-EU 12000, SNA-EU 14000 inverter is running normally, the text information corresponding to the current working status is displayed in the red box, such as PVGridOn or PVCharge.



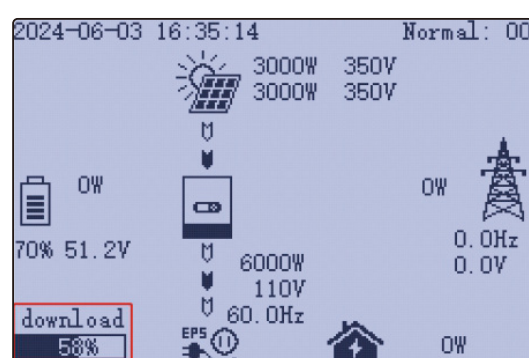
Warning Status, warning 04



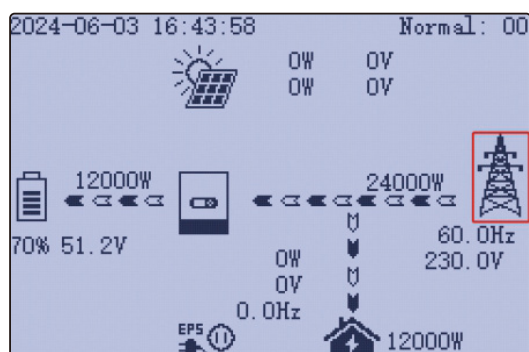
Fault status, fault 02



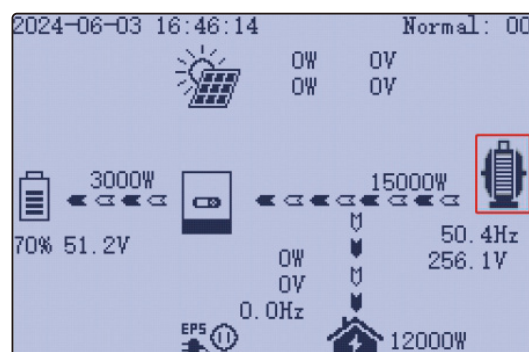
Flash status: download percent is 58%



If the system displays the icon in the red box. Indicates that the AC input port is connected to the power grid.

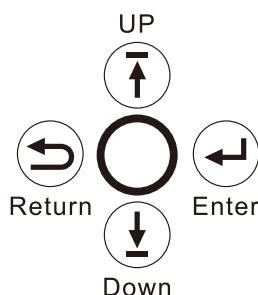


When the icon in the red box is displayed, it indicates that the AC input port is connected to a generator.



4.4 LCD Settings

Button Operations

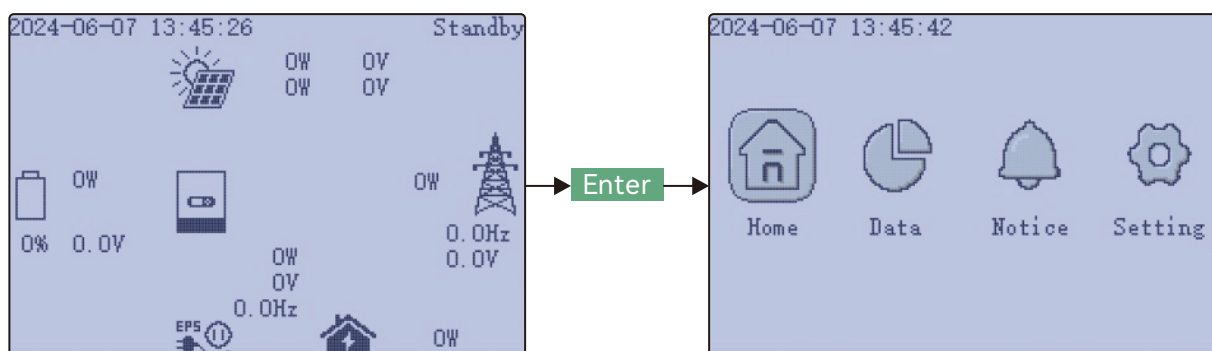


Button	Function
Return	Exit
Enter	Confirm, Enter menu
Up	Previous step or Slide right
Down	Next step or Slide left

Note: Long-pressing the UP and DOWN keys will continuously input the corresponding key signals.

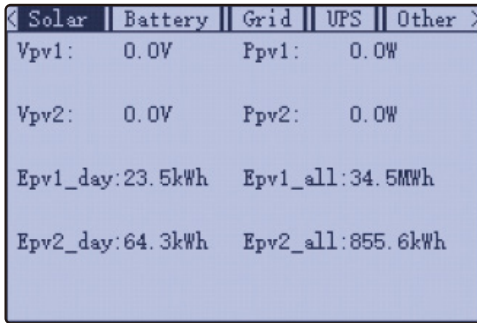
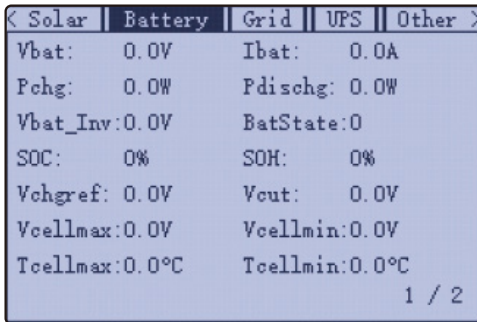
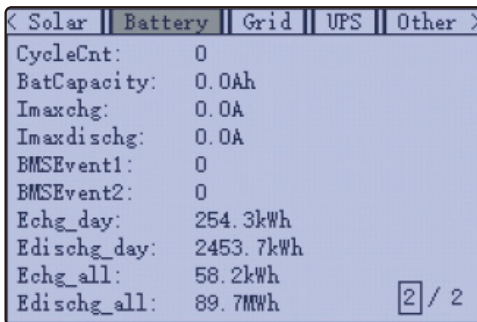
General Operations

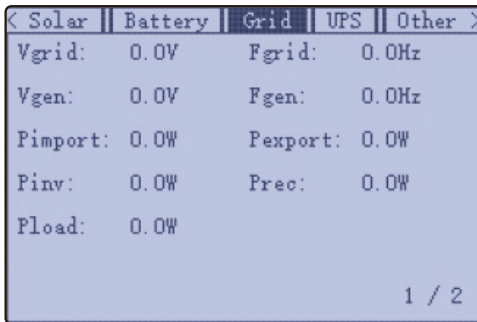
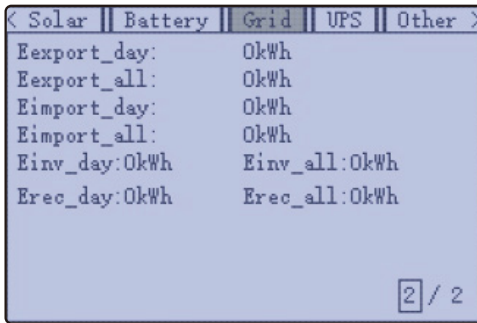
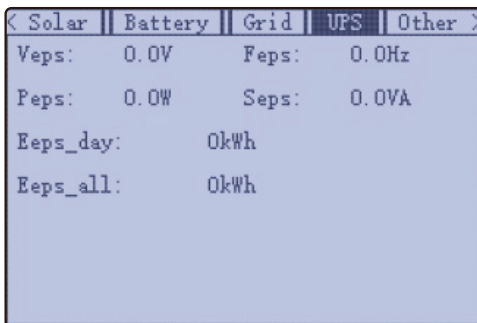
Through button control, press ENTER on the home screen to access the menu options

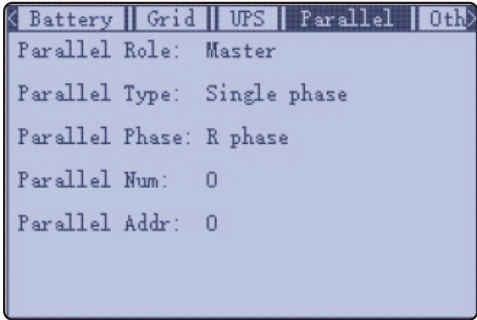
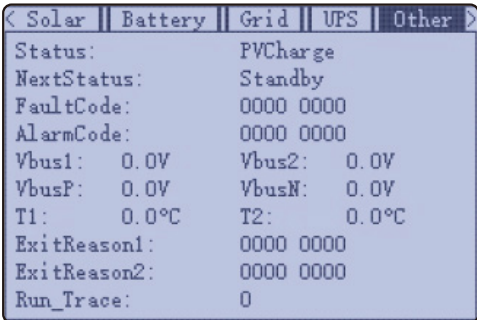


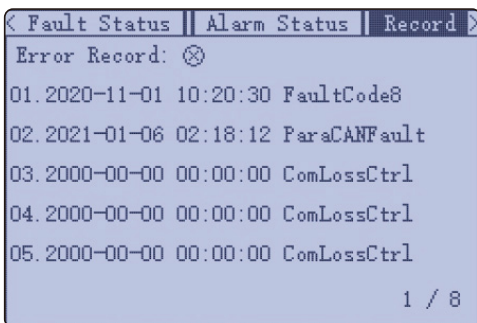
Using the UP and DOWN buttons, select the desired function, then press ENTER to enter. Press Return to return to the previous level. The options include Home for the main page, Data for operational data, Notice for fault and warning information, and Setting for configuration settings.

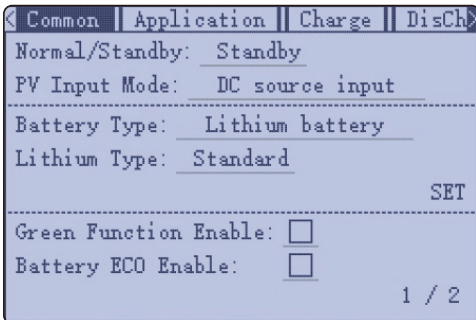
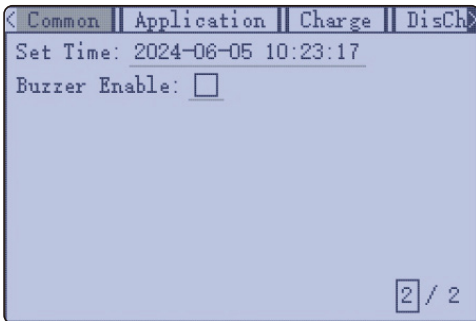
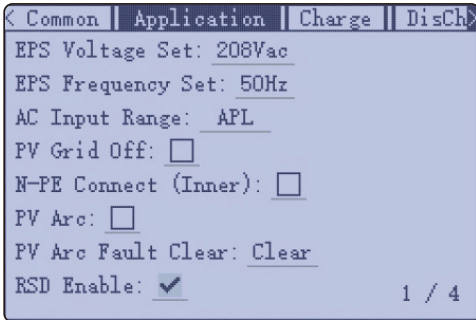
Note: Click the Down button again, then jump to Notifications, Settings, Home, and complete a loop..

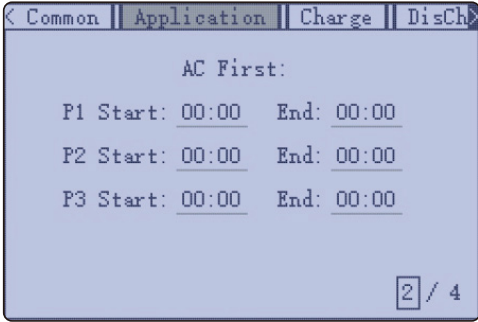
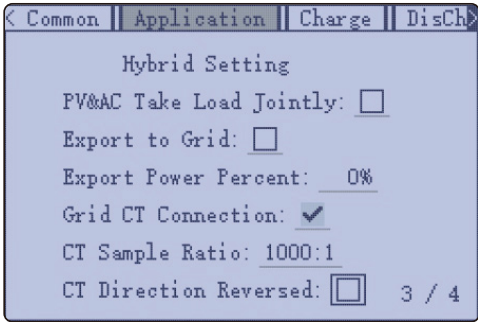
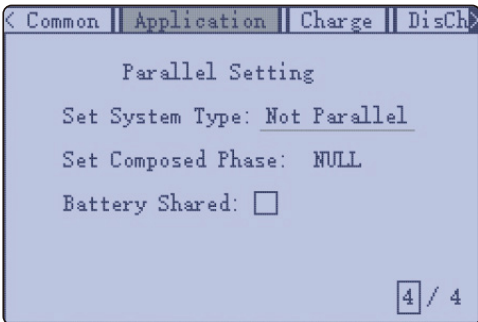
Index	Description	Data
1	Solar	 The figure shows the voltage and power of Pv1, the voltage and power of PV2, the power generation of PV1 in one day and the total power generation of PV1, the power generation of PV2 in one day and the total power generation of Pv2.
2	Battery (1)	 The first page contains the following information: battery voltage, battery charge and discharge current, battery charge power, battery discharge power, inverter sampling battery voltage, battery status, battery remaining power, battery health, battery charge cut-off voltage, battery discharge cut-off voltage. The highest cell voltage. Lowest cell voltage. Highest cell temperature, lowest cell temperature.
3	Battery (2)	 The second page contains the following information: the number of charge and discharge times of the battery, the capacity of the battery, the maximum charge current, the maximum discharge current, BMS event 1, BMS event 2, the charge power in a day, the discharge power in a day, the total charge power, the total discharge power.

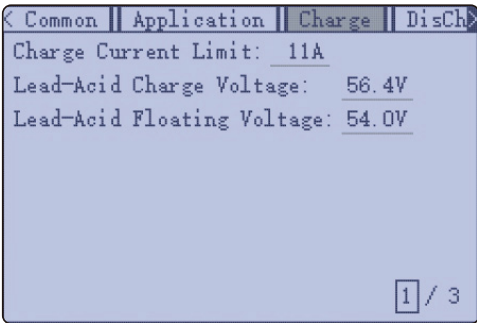
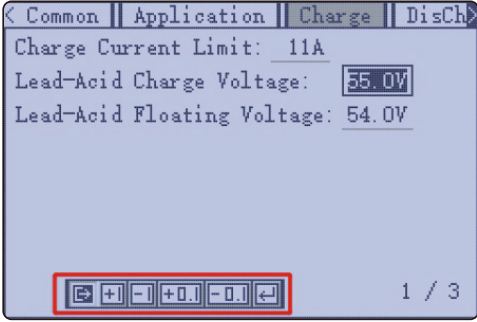
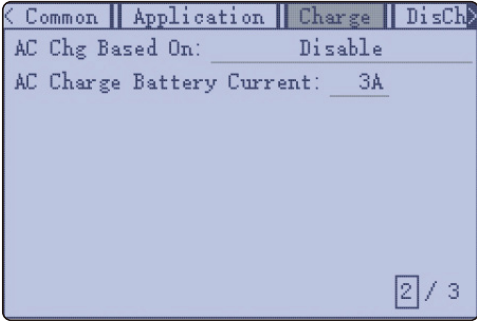
4	Grid (1)	 The first page contains the following information: grid voltage, grid frequency, generator voltage, generator frequency, power input from the grid to the inverter, power output from the inverter to the grid, inverter power, rectified power, load power.
5	Grid (2)	 The second page contains the following information: The power of the inverter exported to the grid during the day. The total power of the inverter exported to the grid. The power that the grid imports into the inverter during the day. The total power imported from the grid to the inverter. The power output of the inverter during the day. The power of inverter rectification in a day.
6	UPS (1)	 The first page contains the following information: load voltage, load frequency. Active power of LOAD, apparent power of LOAD. LOAD Power output in a day. LOAD Indicates the total power output.

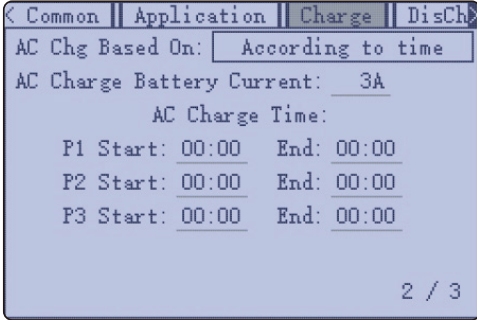
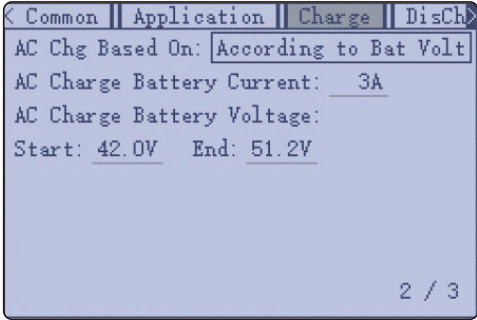
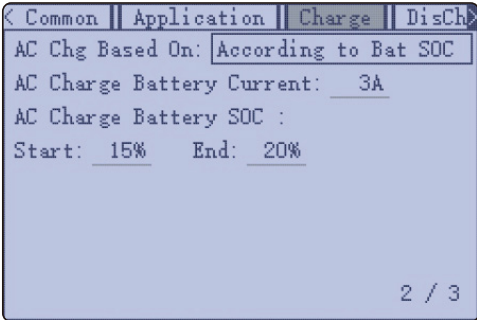
7	Parallel	 This page contains information about the role of the machine in the parallel state (host or slave). Parallel type (single phase or three phase). Parallel phase ® or S or T). Number of parallel machines. Parallel address.
8	Other	 This page contains text information about the current status of the inverter. Inverter error code. Inverter alarm code. Voltage of BUS1. Voltage of BUS2. Positive BUS voltage. Negative voltage of the BUS. The temperature of T1 is the temperature of the I/O board (the highest value). T2 is the temperature of the motherboard (take the highest value).

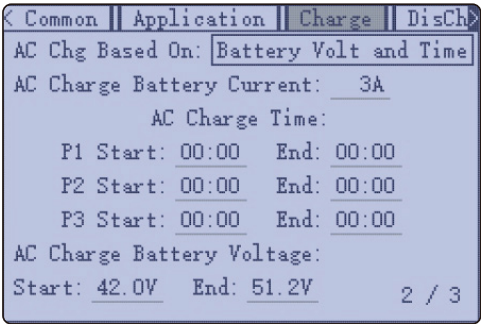
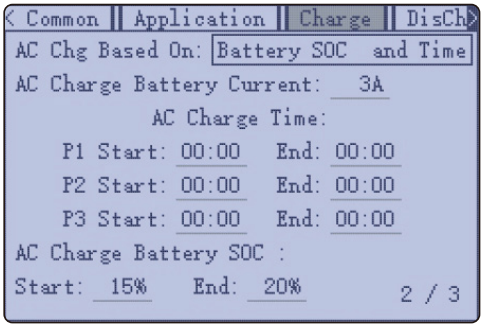
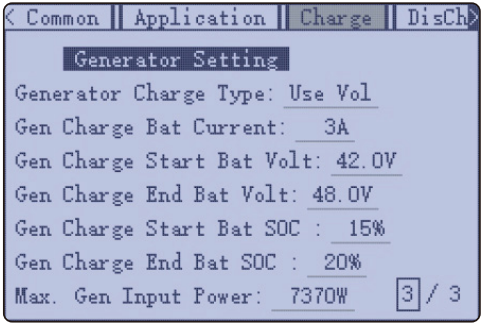
Index	Description	Notice
1	Fault Status	 Information on this page: When the inverter fails, this page displays the corresponding fault code. If there is NO Fault, no fault is displayed.
2	Alarm Status	 Information contained in this page: When the inverter alarm appears, this page will display the corresponding alarm code. If there is NO Alarm, no alarm is displayed.
3	Record	 This page contains information that lists the history of failures and alarms. Specific to the time and date of failure or alarm. The fault history is displayed on pages 1 to 4. Pages five through eight show the history of the call.

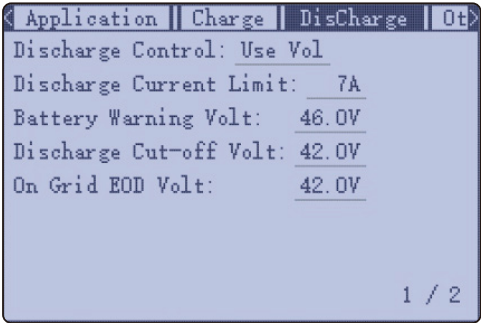
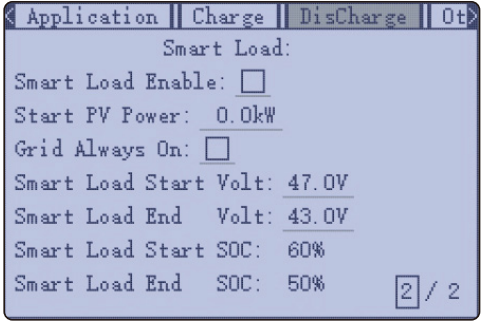
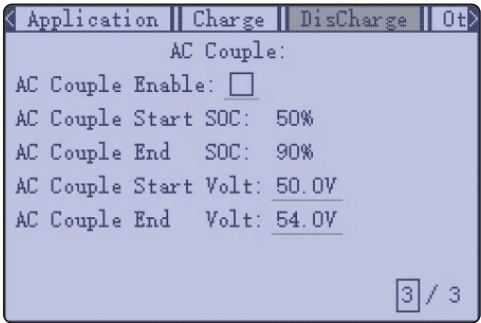
Index	Description	Setting
1	Common	 The first page contains the following information: Inverter status information (rated or standby). PV input mode (DC source or PV1 and PV2 independent or PV1 and PV2 parallel). Type of battery (lithium, lead-acid, or no battery). Lithium battery brands (containing 24 battery brands). Green energy saving enabled. Battery energy saving is enabled. For a detailed list of compatible battery brands, please visit the GENNEX official website for download or contact your device provider.  The second page contains the following information: The Settings of the year, month and date. Enabling the buzzer.
2	Application (1)	 The first page contains information on LOAD output voltage Settings (240, 230, 220, 208, 200). LOAD output frequency setting (50Hz or 60Hz). AC input range (UPS: 170-280 or APL: 90-280). The PV off-network function was enabled. N-PE is enabled. AFCI enabled, AFCI clear, RSD enabled.

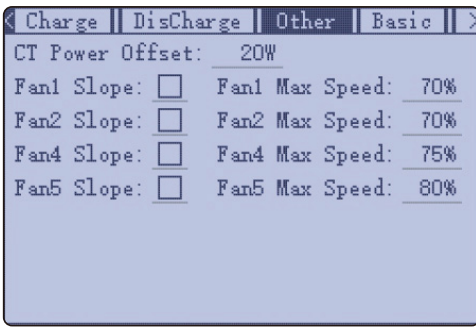
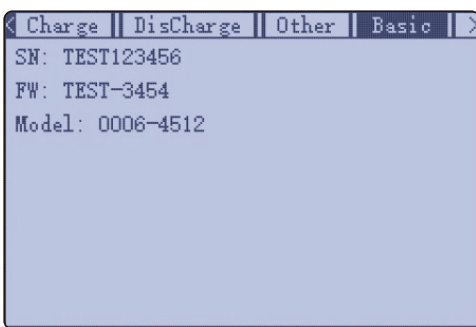
3	Application (2)	 The second page contains information: AC priority charging time, you can set three time periods.
4	Application (3)	 The third page contains the following information: Mixed mode Settings. PV and AC are loaded together. empowerExport to the grid. Percentage of electricity output to the grid.Enable the CT function on the inverter power grid side. The default CT ratio is 1000:1. It can also be set to 2000:1 and 3000:1.
5	Application (4)	 The fourth page contains information: Type of parallel machine (no parallel machine or single phase parallel machine or three phase parallel machine). Parallel phase (R, S, T) can be set. The battery sharing function was enabled.

6	Charge (1)	 The first page contains information: charging current Settings. CV voltage setting of lead-acid battery. Lead-acid battery floating charge voltage setting.
7	Charge (Numerical setting operation)	 This page contains: Setting values. After pressing Down, exit move to +1, +1 to -1, -1 to +0.1, +0.1 to -0.1, and -0.1 to Enter. Press UP to roll back. If you press Enter when the cursor moves to +1, 55 becomes 56. If you press Enter when the cursor moves to -1, 55 becomes 54. If you press Enter when the cursor moves to -0.1, 55 becomes 54.9. If you press Enter when the cursor moves to +0.1, 55 becomes 55.1.
8	Charge (2)	 The second page contains information: AC charging mode enable Settings. AC charging current setting.

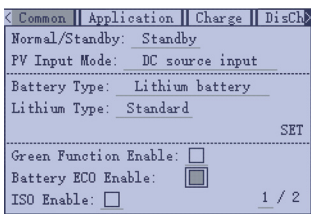
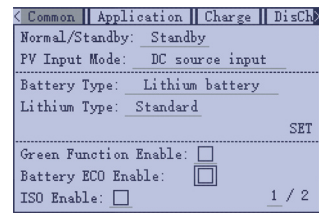
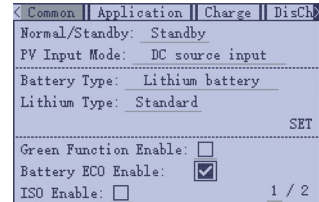
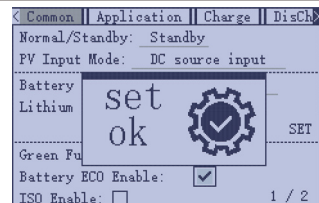
9	Charge (according to the time)	 The second page contains information: The AC is charged according to the time, and three time periods are provided.
10	Charge (according to the battery voltage)	 The second page contains information: The AC is charged according to the battery voltage. The starting charge voltage and cut-off charge voltage can be set.
11	Charge (according to the battery SOC)	 The second page contains information: The AC is charged according to the battery SOC. Start charge SOC and stop charge SOC can be set.

12	Charge (according to the battery voltage and time)	 The second page contains information: The AC is charged according to the battery voltage and time. Meet one of the three time periods and the battery voltage between the starting charge voltage and the cut-off charge voltage. The AC will be charged.
13	Charge (according to time and SOC)	 The second page contains information: The AC is charged according to time and SOC. Meet one of the three time periods and the battery SOC between the start charge SOC and the cut-off charge SOC. The AC will be charged.
14	Charge (3)	 The third page contains information about the Settings for charging the generator. The generator is charged according to the battery voltage or battery SOC. Battery charging current can be set. The battery voltage can be set to start charging. You can set the battery voltage at the end of charging. Battery SOC can be set to start charging. Battery SOC can be set to end charging. The maximum input power of the generator can be set.

15	DisCharge (1)	 The first page contains information: battery discharge can be based on voltage or SOC. Discharge current can be set. Battery alarm voltage can be set. Off-grid discharge cutoff voltage can be set. Grid-connected discharge cutoff voltage can be set. The alarm voltage is larger than the off-grid cut-off voltage. The off-grid cut-off voltage range is complementary to the grid-connected cut-off voltage range.
16	DisCharge (2)	 The second page contains the following information: Enable Smart Load. When the actual PV input power is greater than the value, the Smart Load function takes effect. Normally open when connected to the grid. Smart Load takes effect voltage point. Smart Load End voltage point. Smart Load takes effect on the SOC. Smart Load Ends the SOC.
17	DisCharge (3)	 Page 3 contains the following information: Enable the AC Couple function. Enable the start SOC of the AC Couple. End The cutoff SOC of the AC Couple. Turn on the start voltage of the AC Couple. End The cut-off voltage of the AC Couple.

18	Other	 Include information: CT power compensation setting. Set the maximum speed of five fans. Set five fan control slope curves.
19	Basic	 Contains information: SN Indicates the serial number of the inverter. FW Indicates the firmware version of the inverter (cEaa indicates the US version, cFaa indicates the European version).

5. About LCD Settings check the operation

	→ Enter →	
→ UP or Down →		
→ Enter →		

6. Monitor System for ECO Hybrid inverter

- Users can use wifi dongle/WLAN dongle/4G dongle (Available from 2021 March for some countries) to monitor the energy storage system, The monitor website is: <https://gennextechnologies.com/>
- The APP is also available in the google play and apple APP store (Scan two code bar to download the APP).
- Please download the introduction of guidance by website: <https://gennextechnologies.com/download/Document Reference>.

1. Wifi Quick Guidance

Quick guidance for setting password for wifi module, the paper is also available in the wifi box.

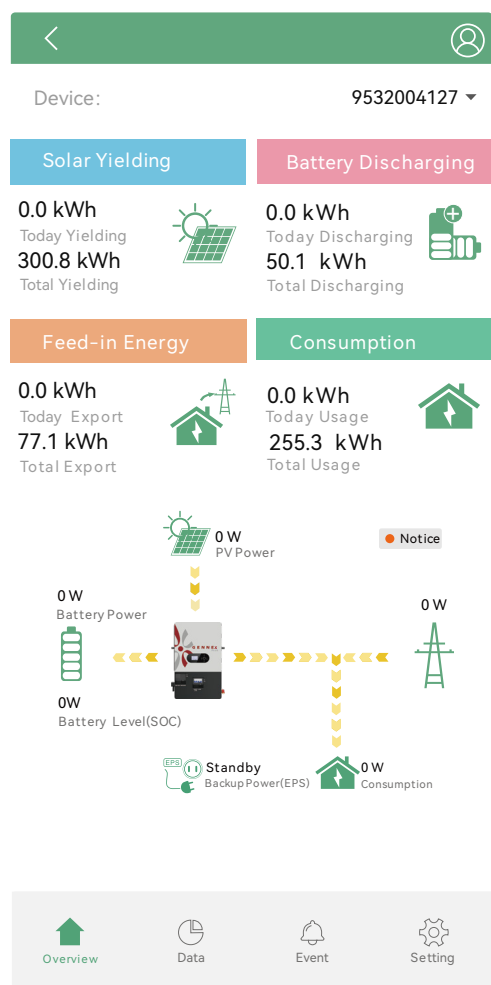
2. Monitor system setup for Distributors and Monitor system setup for endusers, Monitor system registration, wifi password setting, and wifi local monitor and setting.

3. GENNEX_Monitor_UI_Introduction

Introduction of monitor interface

4. Website Setting Guidance

Introduction of website settings for offgrid inverter



7. Specifications

Table 1 MPPT Mode Specifications

INVERTER MODEL	SNA-EU 12000	SNA-EU 14000
Max. PV Array Power (W)	24000W (12000/12000)	
Rated PV Input Voltage (V)	320	
Number of Independent MPPT Inputs	2	
Number of string per MPPT	2	
PV Input Voltage Range (V)	100~480	
MPPT Voltage Range (V)	120~440	
Start-up Voltage (V)	100	
Max. PV Input Current per MPPT (A)	35/35	
Max. PV Short-circuit Current per MPPT (A)	44/44	
Max. PV Charging Current for Battery (A)	250	270

Table 2 Battery Mode Specifications

INVERTER MODEL	SNA-EU 12000	SNA-EU 14000
Output Voltage Waveform	Pure Sine Wave	
Output Voltage Regulation	208Vac/220Vac/230Vac/240Vac±5%	
Output Frequency	50/60Hz	
PV+Battery Output Power (W)	12000	14000
Rated Output Current (A)	53	61
Max. Charging/Discharging Current (A)	250	270
Max. Charging/Discharging Power (W)	12000	13000
Overload Protection	5s@≥150%*12K /10s@ 110%~150%*12K(Only Battery)	10s@≥118% *12K (With PV+ Battery)
Surge Capacity	2* rated power within 5 seconds	
Recommend Capacity of Battery per Inverter	>400AH	
Battery Voltage Range	46.4V~60V (Li)	38.4V~60V (Lead_Acid)
High DC Cut-off Voltage	59VDC (Li)	60VDC (Lead_Acid)
High DC Recovery Voltage	57.4VDC (Li)	58VDC (Lead_Acid)

Low DC Warning Voltage (Lead Acid)	load < 20%	44.0Vdc (Settable)
	$20\% \leq \text{load} < 50\%$	Warning Voltage@load < 20% -1.2V
	load $\geq 50\%$	Warning Voltage@load < 20% -3.6V
Low DC Warning Return Voltage(Lead Acid)		Low DC Warning Voltage@Different load+2V
Low DC Cut-off Voltage (Lead Acid)	load < 20%	42.0Vdc (Settable)
	$20\% \leq \text{load} < 50\%$	Cut-off Voltage@load < 20% -1.2V
	load $\geq 50\%$	Cut-off Voltage@load < 20% -3.6V
Low DC Cut-off Return Voltage (Lead Acid)	Cut-off Voltage@load<20% $\geq 45\text{V}$	Low DC Cut-off Voltage@load<20%+3V
	Cut-off Voltage@load<20%<45V	48V
Low DC Warning SOC		20% SOC (Settable)
Low DC Warning Return SOC		Low DC Warning SOC +10%
Low DC Cut-off SOC		15% SOC (Grid on) (settable)
		15% SOC (Grid off) (settable)
Low DC Cut-off Return SOC		Low DC Cut-off SOC +10%
Charge Cut-off Voltage		58.4Vdc
No Load Power Consumption		<70W
Lead_Acid Battery Charging Algorithm		3-Step
Bulk Charging Voltage	Flooded Battery	58.4Vdc
	AGM/Gel Battery	56.4Vdc
Floating Charging Voltage		54Vdc

Charging Curve

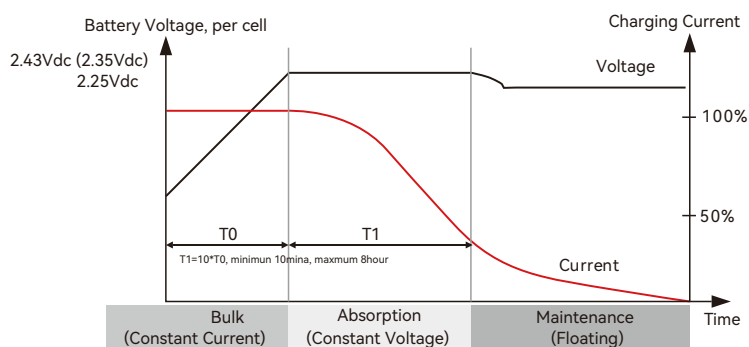


Table 3 Line Mode Specifications

INVERTER MODEL	SNA-EU 12000	SNA-EU 14000
Input Voltage Wavefor	Sinusoidal (utility or generator)	
Nominal Input Voltage (V)	230Vac	
Low Loss Voltage	170Vac $\pm$ 7V (UPS); 90Vac $\pm$ 7V (Appliances)	
Low Loss Return Voltage	180Vac $\pm$ 7V (UPS); 100Vac $\pm$ 7V (Appliances)	
High Loss Voltage	280Vac $\pm$ 7V	
High Loss Return Voltage	270Vac $\pm$ 7V	
Max. AC Input Voltage	280Vac	
Nominal Input Frequency	50Hz/60Hz (Auto detection)	
Max. AC Input Current (A)	100	
Max. AC Input Power (W)	24000	
Rated AC Output Current (A)	53	61
Rated AC Output Power (W)	12000	14000
Output Short Circuit Protection	Software Protect when GridOff Discharge Circuit Breaker Protect when GridOn Bypass	
Transfer Time	<10ms	

Table 4 Generator Mode Specifications

INVERTER MODEL	SNA-EU 12000	SNA-EU 14000
Rated GEN Voltage (V)	230	
Rated GEN Frequency (Hz)	50/60	
Rated GEN Input Current (A)	65	
Rated GEN Input Power (W)	15000	

Table 5 Protection/General Specifications

INVERTER MODEL	SNA-EU 12000	SNA-EU 14000
Over Current/Voltage Protection	YES	
Grid Monitoring	YES	
AC Surge Protection Type III	YES	
Safety Certification	CE	
Ingress Protection Rating	IP 20	
Display&Communication Interface	RGB+LED, RS485/WIFI/CAN	
Warranty	2 Years	
Cooling Method	FAN	
Topology	Transformer-less	
Noise Emission (typical)	<55dB	
Operating Temperature Range	0°C to 45°C (full load)	
Storage temperature	-15°C ~ 60°C	
Humidity	5% to 95% Relative Humidity (Non-condensing)	
Altitude	<2000m	
Dimension (W*H*D)	530*870*150mm (20.87*34.25*5.91inch)	
Net Weight	43.5kg	

8. Trouble Shooting & Error List

The failures mainly divided into 5 categories, for each category, the behavior is different:

Code	Description	Troubleshooting
E000	Internal communication fault1	Restart inverter, if the error still exist, contact us (DSP&M3)
E001	Model fault	Restart inverter, if the error still exist, contact us
E003	CT Fail	Restart inverter, if the error still exist, contact us
E008	CAN communication error in Parallel System	Check CAN cable connection is connected to the right COM port
E009	No master in parallel system	Check parallel setting for master/Slave part, there should be one master in the system
E012	Off-gird, short-circuit of the Load or Smart Load.	Check if the load is short circuit, try to turn off the load and restart inverter
E013	UPS reserve current	Restart inverter, if the error still exist, contact us
E015	Phase Error in three phase parallel system	Check if the AC connection is right for three phase system, there should one at least one inverter in each phase
E018	Internal communication fault3	Restart inverter, if the error still exist, contact us (DSP&M3)
E019	Bus voltage high	Check if PV input voltage is higher than 495V
E020	AC connection fault	Check if LOAD and AC connection is in wrong terminal
E021	PV voltage high	Check PV input connection and if PV input voltage is higher than 480V
E022	Hardware Over current	Restart inverter, if the error still exist, contact us
E024	PV overcurrent	Check PV connection
E025	Temperature over range	The internal temperature of inverter is too high, turn off the inverter for 10minutes, restart the inverter, if the error still exist, contact us
E028	Sync signal lost in parallel system	Check CAN cable connection is connected to the right COM port
E029	Sync trigger signal lost in parallel system	Check CAN cable connection is connected to the right COM port

Code	Description	Trouble shooting
W000	Communication failure with battery	Check if you have choose the right battery brand and communication cable is right, if the warning still exist, contact us
W001	AFCI Com failure	Restart inverter, if the error persists, contact your supplier.
W002	AFCI High	Check each PV string for correct open circuit voltage and short circuit current. If the PV strings are in good condition, please clear the fault on inverter LCD.
W003	Communication failure with meter	Check communication cable, if the warning still exist, contact us
W004	Battery failure	Inverter get battery fault info from battery BMS, restart battery, if the warning still exist, contact us or battery manufacture
W006	RSD Active	Check if the RSD switch is pressed.
W008	Software mismatch	Please contact GENNEX for firmware update
W009	Fan Stuck	Check if the fan is OK
W013	Over temperature	The temperature is a little bit high inside inverter
W015	Bat Reverse	Check the battery connection with inverter is right, if the warning still exist, contact us
W017	AC Voltage out of range	Check AC voltage is in range
W018	AC Frequency out of range	Check AC frequency is in range
W019	AC inconsistent in parallel system	Reconnect the AC input or Restart inverter, if the error still exist, contact us
W020	PV Isolation low	Restart inverter, if the error still exist, contact us
W022	DC injection high	Restart inverter, if the error still exist, contact us
W025	Battery voltage high	Check if battery voltage is in normal range
W026	Battery voltage low	Check if battery voltage is in normal range, need to charge the battery if battery voltage is low
W027	Battery open	Check if there is output from the battery and battery connection with inverter is OK
W028	Over load	Check if load is too high
W029	The load output voltage is high	Restart inverter, if the error still exist, contact us
W031	Load DCV high	Restart inverter, if the error still exist, contact us

Note

Note



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